

Attachment C

**Delivery Program 2022-2026
December 2024 Progress Report**

City of Sydney – Delivery Program 2022-2026 – December 2024 / Half Yearly Progress Report

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SD01 Responsible governance and stewardship

Our organisation continues to evolve to provide governance and leadership for the city and communities

1.1 The City of Sydney provides effective governance and leadership

Major Programs	Progress To Date	Status
Governance, risk and audit frameworks		
Implement systems and practices to embed a strong risk management and corporate compliance culture at the City	The City's first formal Risk Appetite Statement was adopted by Council in October and is being integrated into organisational systems and processes. A self-assessment of the risk management function against OLG and NSW Treasury Guidelines was also completed this quarter. A three-year risk management action plan has been developed to support evolving enterprise risk management maturity. Following the migration of the City's Compliance Registers to the Governance, Risk and Compliance (GRC) system, further work has been completed to streamline the recording and reporting functions. Information sessions to educate staff and managers on their compliance responsibilities are ongoing.	On Track
Improve the health, safety and wellbeing of our workers through the implementation of the safety management system and a mentally healthy workplace plan	The City has continued initiatives to support a mentally healthy workplace through collaboration with Mental Health Movement. Awareness talks were conducted, providing an opportunity for workers to explore coping strategies, discover self-care practices, and connect with various support networks.	On Track
Deliver governance programs to support compliant, ethical and transparent decision making and community confidence in the City	The City's integrity framework was supported by a number of initiatives over this period. A comprehensive review of the Delegations to the Lord Mayor and Delegations to the CEO was completed. New starters continued to receive training on the fraud and corruption control plan in code of conduct training and a new code of conduct eLearn module was finalised and assigned to employees who are unable to attend face to face training. A code of conduct summary booklet was updated and is available on the intranet. All staff also completed a privacy refresher eLearn. A new risk register was developed for business unit fraud and corruption control plans. Public interest disclosure training was completed by all new managers. A quarterly review of the conflicts of interest register was undertaken. Staff communications included an article on fraud awareness week and raising awareness on identifying and understanding fraud threats due to emerging technologies, together with a code of conduct awareness article on gifts and benefits. This also supported the launch of a new gifts and benefits register.	On Track
Implement a risk based and comprehensive annual internal audit plan	The City's four year strategic internal audit plan was approved by the Audit Risk and Compliance Committee on 20 June 2024. Progress toward completion of the balance of internal audits in the approved plan is on track.	On Track
Deliver completed annual financial statements without qualification by the Audit Office of NSW	The Annual Financial Statements were completed with an unmodified (unqualified) audit opinion and presented to Council at the October 2024 meeting. Subsequent to Council endorsement, the statements were submitted to the Office of Local Government by the 31 October deadline, and exhibited to the public. At the November 2024 Council meeting, the statements were formally adopted as part of the Annual Report for the 2023/24 financial year.	On Track

Foster leadership capabilities

Ensure Councillors have access to relevant information, development and assistance to enable them to fulfil their obligations to lead, govern and serve the community

Councillors receive regular information updates and comprehensive briefings on all current issues. Following the September 2024 election, an induction program commenced in October 2024 to ensure all Councillors were provided with the information they require to perform their civic duties and meet our legislative obligations. Further induction sessions will also occur in early 2025. In addition, the City is committed to providing Councillors with access to ongoing training and professional development programs that meet their individual needs. Information on induction and training programs offered by the Office of Local Government LGNSW has been provided to all Councillors. Elected Member Professional Development Plans which capture professional development initiatives applicable to individual Councillors for the current term of Council are also being developed. Councillors can also access the provisions of the Councillors' Expenses and Facilities Policy which financially supports the ongoing professional development of Councillors.

On Track

High quality internal legal advice and representation

Provide legal services and support to the organisation, optimising outcomes for the City

Legal support provided in relation to matters across all areas of the City's operations, including property, contracts, administrative, planning and enforcement. Training provided in areas such as copyright and contracts. Particular focus areas are the Procurement and Property transformations as they are rolled out.

On Track

Governance, risk and audit frameworks

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Public interest disclosures received	No	3	2	-	2	2	-	-	4	One public interest disclosure was received in November 2024 and one public interest disclosure was received in December 2024.	Indicator Only
Lost time injuries	No	45	43	-	17	18	-	-	35		Indicator Only

Foster leadership capabilities

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Complaints upheld regarding breaches of the code of conduct by City Councillors	No.	0	0	-	-	-	-	-	-	Reported annually in June	Indicator Only
Complaints upheld regarding fraud or corruption by City staff	No.	2	1	-	0	0	-	-	-		Indicator Only

1.2 The City of Sydney has the capacity, capability, information, data and systems to serve the community into the future

Major Programs	Progress To Date	Status
Continuous improvement		
Identify and implement business and service improvements to optimise the efficiency and effectiveness of key services	Work continued to improve the efficiency and effectiveness of internal corporate services. This will streamline processes, free up staff time and improve employee satisfaction. A review of procurement and contract management service is underway.	On Track
Refine and revise asset management policy, strategy and long term asset management plans for critical infrastructure assets, including resilience and maturity assessment recommendations	The Asset Management Policy, Strategy and Community Asset Management Plan were approved by Council in June 2024. The annual review of these documents is currently underway. The draft updated versions of these documents will be available for comment by the community in coming months. An Asset Management Maturity Assessment will be completed in early 2025. Detailed Asset Management Plans for each asset class are also now under preparation.	On Track
Improve information and data management with a focus on privacy, security, ethics, quality, and sharing	In FY25 to date, 16 new or improved Smart Productivity Solutions were delivered for a range of business services and activities, including for recreation, procurement, planning, recycling, asset management, and customer service. Smart Productivity Solutions contribute to the City's Digital Transformation by providing high quality data at point of capture, information and data security, and improved efficiency by eliminating manual processes. Additionally, in accordance with State Records legislative requirements, data has been lawfully destroyed from 12 computer systems according to approved Systems Records Retention and Disposal Plans.	On Track
Digital services		
Develop responsive digital services that are easy for our community to access and use	City Connect, the City's new on-line serviced platform, launched on 4 April 2024. Included in the launch were: - 84 smart digital forms that community members can use to request services on-line. - Notifications designed to keep community members informed on the status of their requests. - Dashboards where registered community members can view their rates, payments, permits and interactions. We are now in the planning stage for additional services to be added to City Connect which involves reviewing 130 services and request types.	On Track
Develop and maintain the City's IT systems and infrastructure to support service delivery and business continuity	Significant progress has been achieved in upgrading and patching our communication infrastructure to enhance service delivery and ensure business continuity. This includes the successful completion of upgrades for various network-related appliances, the upgrade and migration of our existing Microsoft email platform, the implementation of a new Cloud Backup platform, and ongoing efforts to maintain and improve our Essential 8 posture.	On Track
Access to City information and data		
Provide and promote public access to City information and data to meet the spirit and requirements of the Government Information (Public Access) Act	In FY25 to date, the City has provided and promoted public access to City information by: - Publishing 12,080 planning application documents, including 1,695 submissions relating to 902 planning applications, through the on-line Find a DA service; - Completing 1,503 requests for information, including 17 subpoenas and 40 section 41 access applications; A primary channel for proactive disclosure is the City's website, which has had 1,297,605 unique users, 4,286,149 page views, and 202,767 file downloads.	On Track

Proactively publish to the City's Data Hub and Archives & History Resource Catalogue to inform, educate and improve services to the community, including Aboriginal and Torres Strait Islander communities

In FY25 to date:

- One new open data set has been published (Alcohol Free Zones) on the City's Data Hub and 55 data products (open data sets, interactive maps and apps) have been updated.
- 6,693 new items have been proactively published to the Archives & History Resources catalogue, including 950 photographs of the Sydney Star Observer stock media library.
- New collections have been added to the catalogue, including about: NAIDOC week 2015; Sydney Square; Paddington Town Hall; Cook & Phillip Park; Illuminated and sky advertising signs; Clocks; and Street sellers.

The City Archives has continued to work toward targets for improvements in the management of Aboriginal and Torres Strait Islander records in the City Archives.

On Track

Business and spatial intelligence

Deliver business and spatial intelligence for better planning, operations, and decision making

In FY25, 14 internal dashboards have been deployed to support a range of business services and activities, including for planning, sustainability, customer service, environment, library services, accessibility, and City greening.

On Track

Strengthen workforce capability, diversity and inclusion

Implement the City's People Strategy to strengthen the workforce's capacity to deliver the outcomes in the community strategic plan

The City continued to embed its new purpose and values by delivering work in key areas of employee accountability, employee recognition, leadership development, and adapting our ways of working. We delivered improved experiences in recruitment for applicants and hiring managers, and for employees in payroll interactions and access.

On Track

Implement actions in the City's EEO, Diversity and Inclusion Action Plan

The City continued to be recognised as a leader in EEO, diversity and inclusion by providing employees with benefits such as care and culture leave, and workplace flexibility. The City won the Local Government NSW Award for Organisational Diversity and Inclusion recognising our Employee Networks in the period prior. Targeted recruitment and fast track to interview initiatives remain current and active for Aboriginal and Torres Strait Islander candidates and candidates with disability. Aboriginal and Torres Strait Islander employment reached 3% in the period. The City's Anti-Racism framework is under development.

On Track

Digital services

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result Q1	2024/25 Result Q2	2024/25 Result Q3	2024/25 Result Q4	2024/25 Result YTD	Comment	Status
Communication received from the community via digital channels	%	62.75	65.73	-	73.8	71.2	-	-	72.5		Indicator Only
Average time to answer phone calls from the community	Secs	-	-	90	69	78	-	-	73.5		On Track
Community service requests received	No.	184,581	197,882	-	51,372	53,340	-	-	104,712		Indicator Only
Community service requests from all channels actioned within agreed service standards	%	82.5	87.23	85	82	85.74	-	-	83.87	For the period July to December 2024, 84% of service requests were completed within agreed service levels targets.	Watch

Access to City information and data											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
GIPAA Formal Access Applications received	No.	31	46	-	32	16	-	-	48	The number of s.41 applications received in Quarter 2 decreased significantly - 50% - from the previous quarter but is still above average.	Indicator Only
GIPAA Informal Access Applications received	No.	3,263	2,895	-	771	656	-	-	1,427	The downward trend in information access requests (informals) continued at a smaller increment to past quarters.	Indicator Only
Strengthen workforce capability, diversity and inclusion											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Approved full time equivalent establishment positions	No	1,953.85	2,002.25	-	2,012.65	2,057.85	-	-	2,057.85		Indicator Only
Vacancy rate	%	10.35	6.49	-	4.73	5.68	-	-	5.21		Indicator Only
1.3 The City of Sydney is financially sustainable over the long-term											
Major Programs			Progress To Date								Status
Financial sustainability											
Undertake detailed costing reviews of core services, business cases and opportunities to ensure value for money outcomes, and appropriate equitable fees and charges			A review of outdoor dining fees has been ongoing through the first half of 2024/25. A working group has also been formed to examine domestic waste service charges. The rolling review of costing of services will continue through this year and beyond.								On Track
Develop, monitor and report against the City's long term financial plan to ensure and demonstrate council's financial sustainability, and intergenerational equity			The Quarter 1 report was presented to the November 2024 Council meeting, highlighting income and expenditure pressures, but an overall net operating result forecast to remain favourable to budget for the full financial 2024/25 year. The Quarter 2 report, to be presented to Council at the February 2025 meeting, will reflect further refinements to forecasts, and inform assumptions underpinning the 2025/26 iteration of the City's Long Term Financial Plan.								On Track
Integrated planning and reporting											
Deliver and enhance the Integrated Planning and Reporting and business planning framework to improve integrated long-term planning and sustainability			The City's 2024 resourcing strategy and 2024/25 operational plan were adopted by Council in June 2024 after public exhibition. The City's 2023/24 annual report and State of our City report 2024 were completed in line with legislative requirements and endorsed at the November 2024 Council meeting. Work has commenced on developing the City's 2025/26 suite of integrated planning documents.								On Track
Advocacy and policy initiatives											
Collaborate with the NSW Government to achieve positive rating legislative reforms			The City continues to collaborate with other councils, the NSW Government, and IPART by providing comment and feedback in relation to rates and annual charges reviews, rate peg methodology, local government revenue streams, community improvement districts, emergency service levies, and developing Regulations and guidance to support rating reforms.								On Track

Strategic property management

Manage the City's investment property portfolio to optimise revenue opportunities

The commercial property industry is in challenging times and additional effort is being applied to retain and pick up new tenants.

Watch

Best practice procurement

Ensure best practice procurement and contract management focused on value for money, optimised risk allocation and improved sustainability

The Procurement Transformation Project is well underway. The vision, objectives, project plan and priorities have been endorsed by Executive, and communicated across the organisation. To date the Procurement and Contract Management Policy has been refreshed, information on a range of frequently asked for information has been published on City Net, and approvals for Exceptional Circumstances has been streamlined.

On Track

Financial sustainability

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result					Comment	Status
					Q1	Q2	Q3	Q4	YTD		
Operating performance ratio (excluding non-recurrent income and expense items). Benchmark > 0.00%	%	4.6	2.27	-	-	-	-	-	-	Reported annually in June	Indicator Only
Own Source Revenue Ratio. Benchmark >60%	%	79.83	84.47	60	-	-	-	-	-	Reported annually in June	Indicator Only
Building and Infrastructure Asset Renewal Ratio. Benchmark >100%	%	88	103.97	100	-	-	-	-	-	Reported annually in June	Indicator Only

1.4 The City of Sydney is an active contributor to the governance of metropolitan Sydney

Major Programs	Progress To Date	Status
Advocacy		
Research, assess and make submissions on intergovernmental policy issues to the NSW government and the federal government where appropriate	The City continues to make submissions to the NSW and Federal Governments on matters impacting the city, our workers, visitors and residents. This year this included submissions for: the National Construction Code 2025, the National Urban Policy Consultation Draft, the Response to NSW EPA Food and Garden Organics Mandates Proposal Paper, the Australian Government's Transport and Infrastructure Net Zero Consultation Roadmap, the Centennial Parklands and Callan Park Regulation, the NSW Environmental Protection Authority Levy Review Issues Paper, the Explanation of Intended Effect - Pathway Changes to Support Transport Oriented Development Precincts - Design Excellence, the Transport and the Arts Inquiry into the Use of e-Scooters, e-Bikes and Related Mobility Options, the Home Energy Ratings Disclosure Framework, the Home Energy Ratings Disclosure Framework, the Commercial Building Disclosure (CBD) Program Expansion 2024, the Draft Building Bill 2024 and Associated Draft Regulations, the Select Committee Inquiry on Essential Worker Housing, NSW Special Entertainment Precinct Guidelines, the Freight Policy Reform Program Interim Directions Paper, the Inquiry into the Prevalence, Causes and Impacts of Loneliness, NSW EPA Plastics: The Way Forward, the Councillor Conduct and Meeting Practices Discussion Paper, NSW Drug Summit 2024, the Draft NSW Local Government Filming Protocol 2024, and the Local Government Remuneration Tribunal - 2025 Annual Review. Submissions are also made to the NSW Department of Planning, Housing and Infrastructure on relevant State Significant Development Applications.	On Track

1.5 The transformation of the city is enabled by successful partnerships and collaboration

Major Programs	Progress To Date	Status
Partnerships		
Strengthen domestic partnerships through collaboration, consultation, advocacy and knowledge exchange to facilitate improved decision making and outcomes for the community	In November 2024, the 25th meeting of the Resilient Sydney Resilience Ambassadors convened, bringing together representatives from partner councils to develop the vision and mission for the new Resilient Sydney Strategy. The meeting was attended by participants from 25 Greater Sydney Councils, Homes NSW, and the NSW Reconstruction Authority. The meeting recognised the transformative work of individuals and communities who are leading innovative initiatives to strengthen resilience. In December 2024, the Greater Sydney Heat Symposium coordinated by WSROC in partnership with Resilient Sydney launched Sydney's first region-wide Heat Smart City Plan. The Symposium was opened by Minister the Hon. Penny Sharpe and attended by 234 participants. The Heat Smart City Plan is the culmination of 18 months of multisectoral and cross government collaboration across 40 organisations (DCCEEWS NSW, NSW Police, NSW Health, Resilient Sydney, Federal emergency management (NEMA), councils and community sector. The collaborative approach to developing the plan has accelerated practical improvements to how Sydney manages heatwaves and heat risk. The Resilient Sydney team delivered training for new users of the Resilient Sydney data Platform in December (39 attendees). The Platform has 352 users and continues to support councils to develop environmental targets, strategies, and evidence-based actions. Resilient Sydney was represented at the NSW Government Circular Economy Summit and continues to collaborate with Councils and the EPA to accelerate action to address the waste crisis.	On Track
Utilise international partnerships to facilitate knowledge exchange and ensure the City and the community benefit from the best and most current knowledge and processes, including C40, World Cities Cultural Forum and Resilient Cities Network	The Global Resilient Cities Network met in October with Sydney's previous Chief Resilience Officer (as global steering committee chair) introducing the new A/Chief Resilient Officer to the global network. Climate resilience is the key priority for 82% of global cities. Resilient Sydney has been one of the first cities in the network to use the refreshed City Resilience Framework published in 2024 and to participate in the Peer Learning Series on navigating the polycrisis and urban heat. In December, Resilient Sydney attended the Australia Pacific Q4 meeting. Quezon City, the newest City in the Philippines to join the global network presented on its Climate Impact Assessment. From 30 October to 1 November 2024, Dubai hosted the 2024 World Cities Culture Forum Summit, the largest in the event's history, welcoming over 140 senior cultural civic leaders from 36 cities worldwide. This year's theme was Tomorrow's Culture: how will the next generation shape our world? Launched at the Summit was the report: Nothing About Us Without Us: Youth and Culture in Global Cities. With 30% of the world's population under the age of 25 — a figure that continues to grow — cities are pioneering engagement strategies with and for young people. Sessions were held focussed on how cities can grow and support the next generation of creatives. This information is shared with the teams at the city delivering cultural programs.	On Track

SD02 A leading environmental performer

The city is part of a decarbonised world. Our communities live in a city that is regenerative and makes a positive contribution to the planet, to society and to individual lives. We are innovative leaders in climate change adaptation and innovation

2.1 The city reaches net zero emissions by 2035 with embodied carbon significantly reduced

Major Programs	Progress To Date	Status
Net zero emissions – City assets and operations		
Transition the passenger and light commercial fleet to zero emissions by 2030 and by 2035 for the heavy vehicle fleet	The City has recently ordered an additional 11 Electric Passenger Vehicles purchased to replace the hybrid fleet. This will bring the total number of owned Electric Assets to 53, made up of a mix of 50 passenger vehicles, 1 truck, 1 buggy and 1 footway sweeper. The forthcoming fleet replacement programs will see a significant expansion of electric assets and will include a mix of passenger fleet, trucks and buggies. Other projects that will continue to support our target of reducing emissions is the rationalisation of existing fleet vehicles and reducing the number of vehicles where we can, whilst continuing to maintain full service levels to our community. Using telematics in conjunction with our eco driving strategy will also contribute.	On Track
Actively manage the replacement of the City's public domain lighting with sustainable lighting	Over the past 10 years the vast majority of City owned and Ausgrid owned public lighting has been converted to LED. This has generated significant reductions in energy use and lowering of associated operational costs. The tender for the replacement of the first generation of City owned LED lights to more efficient newest LED lights is currently being finalised and this program will proceed over the next 3 years generating further reductions in energy and costs, as well as improving response times for any light outages. The City is also working with Ausgrid to transition decorative lighting to LED lights in the next few years.	On Track
Implement new net zero framework to drive electrification in City assets and switching to zero-emissions and improved energy efficiency including actions relating to the Cooksafe goals	A program has been developed, Net Zero Property Framework, and includes electrification of aquatic centres and other building facilities, as well as building energy efficiency targets. Budget has been allocated in the long term financial plan and projects are proceeding.	On Track
Net zero emissions in the LGA		
Support building owners and occupants to implement a net zero pathway through targeted programs and grants	Since 2016, the Smart Green Apartments program has encouraged owners corporations to invest \$4.1million in upgrades, delivering significant savings across their lifespan (reducing running costs by \$10.7 million) and avoiding 61,203 tonnes of carbon emissions. A total of 16 owners corporations have received a Green Building Grant since 1 July 2024. Since 2016, these grants have supported investment of \$2.4 million in upgrades, delivering significant savings across their lifespan (saving \$7.2 million in running costs), and avoiding 33,338 tonnes of carbon emissions. The Better Buildings Partnership is supporting commercial office owners with circular economy, climate positive, and resilience initiatives as well as most recently delivering an electrification masterclass. Through CitySwitch, 80% of tenancies in Sydney have switched to renewable electricity and the average NABERS energy rating is 5 stars. The Sustainable Destination Partnership is supporting renewable electricity procurement, transition to net zero and communicating sustainability to stakeholders.	On Track
Support community adoption of renewable energy in line with the City's 50% renewable electricity by 2030 target	Businesses in the city have been supported to reduce risk and secure stable energy costs by switching to renewable energy contracts. A one hour 'Renewables Procurement 101' webinar for businesses was delivered in November 2024 by the Business Renewables Centre Australia. There were 137 registrations from 113 organisations and 76 attendees representing government, academic and private sector. An evaluation survey of previous webinar showed attendees are more familiar and confident with switching to renewables energy than they were 18 months ago. The buyers group funded by the City's Innovation grants succeeded in aggregating around 30,000MWh of energy equivalent to more than 5,000 houses. Rooftop solar uptake increased and is now at 33.6MW.	On Track

Actively participate in industry groups committed to creating a market for low embodied carbon steel, concrete and aluminium	City staff chair the Local Government sub-group of the Materials and Embodied Carbon Leadership Alliance, bringing together knowledge and experience from councils across Australia. Two meetings were held in Q2. Discussion topics included experiences with pilot projects, barriers to procurement and how industry reporting methods could be applied to local government.	On Track
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Zero emissions transport

Advocate to the federal and NSW governments on key transport emissions reduction (carbon emissions and local air quality) improvement opportunities	The City made a submission to the Australian Government's Transport and Infrastructure Net Zero Consultation Roadmap in July 2024 advocating for alignment with the City's Access and Electrification of Transport Strategies, with a focus on active and public transport, investment, policy and targets. Another submission was made in October 2024 to the Transport for NSW Freight Policy Reform Interim Directions Paper.	On Track
Support more people walking, riding bicycles and catching zero emissions public transport	The City continues to support more people walking, riding and catching zero emissions public transport, including through implementing key actions from the Walking Strategy and Action Plan, Cycling Strategy and Action Plan, Access Strategy and Action Plan and the Electrification of Transport in the City Strategy and Action Plan. Some of the key actions the City undertook recently include engaging with the NSW Government on its evolving approach to shared electric micromobility and exhibiting our three on-street parking policies.	On Track
Advocate to the NSW Government for zero emissions buses	We continue to monitor the NSW Government's plan to have 1,200 electric buses operating in Sydney by 2028. Depots serving the City of Sydney that were identified in the NSW Government priorities for electrification include: Brookvale, Leichhardt, North Sydney, Willoughby, Kingsgrove, Port Botany, Tempe and Randwick. We advocated to Department of Environment and Heritage in late 2024 for further action to support electrification of buses, and other fleets.	On Track
Advocate and work with key stakeholders to assist the transition to zero emission transport fleets	We continue to advocate and work with key stakeholders to accelerate the transition of important fleets in our area to Net Zero. We met with NSW Environment and Heritage in late 2024 and advocated that they develop policies or programs to assist Net Zero Emissions for bus, taxi/rideshare and freight/servicing fleets.	On Track

Net zero emissions – City assets and operations

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result Q2	Q3	Q4	YTD	Comment	Status
Total greenhouse gas emissions for City of Sydney operations	Tonnes CO2	13,514.6	12,553.9	-	-	-	-	-	-	Reported annually in June	Indicator Only

Net zero emissions in the LGA

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result Q2	Q3	Q4	YTD	Comment	Status
Total greenhouse gas emissions for the City of Sydney local government area (includes emissions from electricity, gas, refrigerants, transport and waste)	Tonnes CO2	3,428,785	-	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 is not available at the time of publication. Final data for the financial year 2022/23 has become available and is updated here	Indicator Only
Reduction in total greenhouse gas emissions for City of Sydney local government area from 2006 baseline of 5,815,521 tCO2e. Target 70% reduction by 2030 & net zero emissions by 2035	%	41.04	-	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 is not available at the time of publication. Final data for the financial year 2022/23 has become available and is updated here	Indicator Only

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Percentage of electricity demand in NSW met by renewable sources. Target of 50% by 2030	%	29	31.6	-	-	-	-	-	-	Reported annually in June	Indicator Only
Environmental grants approved by the City of Sydney	\$ '000	672.38	703.89	-	403.23	198.88	-	-	602.12	In the first half of the year, 34 Environmental grants were approved by Council. These projects were awarded through the City's Green Building and Innovation and Ideas grant programs. This included support for: a 175 unit apartment building in Erskineville to identify opportunities to reduce energy and water consumption; a feasibility assessment to fully electrify a 45 unit apartment building in Alexandria; development of recycled textile yarn suitable for garment manufacturing; and an interactive pop-up that engages community on embedding nature in our communities intertwining First Nations Caring for Country knowledge.	Indicator Only

2.2 Greening has increased to create a cool, calm, and resilient city

Major Programs	Progress To Date	Status
Urban greening and canopy cover		
Deliver tree planting programs to maximise urban canopy and reduce urban heat	Projects to increase canopy cover have continued. To date, 232 trees have been planted in the 2024/25 financial year, including 178 street trees and 54 park trees. The planting program was completed for 2024, prior to the hot summer months. The in-road planting projects have progressed, with the completion of works in Dibbs Street Centennial Park and construction underway in Walker Street Redfern. Feasibility and concept designs are underway for Tweedmouth Avenue Rosebery. Planting will recommence in Autumn.	On Track
Urban greening resilience		
Improve urban greening resilience and diversity by reviewing the City's relevant policies and plans	The review of the Register of Significant Trees is progressing well, with the field reviews nearing completion and a new online platform being developed. Community nominations for trees to be added to the register will be sought in early 2025. The implementation of the Urban Forest Strategy, Street Tree Master Plan, and Tree Management Policy and Tree Donation Policy continues.	On Track
Habitat and biodiversity		
Expand, improve and protect bush regeneration areas and habitat for native fauna in the City's parks and open spaces	The City is managing 15.48ha of land as bush restoration. Sites are maintained by specialists, with volunteer Bushcare / Landcare groups also involved in some areas. Bush restoration sites continue to be maintained to improve habitat value for native flora and fauna. Targeted hand weeding and spot spraying has been performed to control exotic grasses and annual weeds, resulting in continual improvements in the diversity and density of native flora species. Native birds, lizards and insects are frequently reported to be using the restoration sites. Community volunteers continue to assist with annual planting activities as part of National Tree Day in July where 5,000 native grasses and shrubs were planted at Sydney Park.	On Track

Community greening

Support and promote the development of community gardens, footpath gardening, laneway greening, and sites maintained and managed by community groups

The City supports 19 approved community gardens and 4 Landcare/Bushcare groups operating within the area. Over 600 volunteers and community gardeners are actively engaged. The City encourages and supports groups to become self-managed to a high standard and assists by providing access to grants and donation of materials and plants, including sourcing native plants from local Indigenous nurseries.

On Track

Urban greening and canopy cover

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result Q1	2024/25 Result Q2	2024/25 Result Q3	2024/25 Result Q4	2024/25 Result YTD	Comment	Status
New plants planted in City parks and street gardens	No.	72,515	78,579	50,000	23,838	20,645	-	-	44,483	Infill and new planting continues across City parks, streetscapes and bush restoration areas. Key sites for planting include Hyde Park, the Town Hall precinct, Fanny Place, McConville Reserve, Elizabeth Street Redfern, Manning Street Kings Cross, Riley Street Surry Hills, Waterloo Street Surry Hills, Crown Street, Goulburn Street and Reservoir Street Surry Hills, Mitchell Street Glebe, and Pyrmont Street Pyrmont.	On Track

Habitat and biodiversity

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result Q1	2024/25 Result Q2	2024/25 Result Q3	2024/25 Result Q4	2024/25 Result YTD	Comment	Status
Extent of locally indigenous bushland	ha	15.2	15.2	13.5	-	-	-	-	-	Reported annually in June	Indicator Only

2.3 Water is managed to support a resilient, sustainable, and liveable city

Major Programs	Progress To Date	Status
Reduce water use		
Reduce potable water consumption in the City's parks through the introduction of water efficiency projects and programs	The annual target for potable water use in parks is 128ML. In the financial year to date, Parks have used approximately 53 ML of potable water (based on accrued data from Sydney Water). Our parks water recycling and harvesting systems have supplied a further 26 ML of non-potable water or 33 % of total parks water use. Ongoing program actions to reduce potable water consumption in parks include trialling the use of smart irrigation technology to irrigate based on soil sensors and weather data, as well as monitoring for leaks and providing quick response times for repairs.	On Track

Water sensitive city

Support strata communities to improve water performance	We continue to work with Sydney Water to promote their WaterFix program as part of the Smart Green Apartments program. Sydney Water has been working with 13 high water using strata buildings within the LGA to help reduce water use. However, given the current levels of rainfall, engaging stakeholders on water efficiency is challenging, despite the resource and cost savings it is not a priority for many apartment buildings. Furthermore Sydney water is not targeting City of Sydney apartment buildings given their relatively low water consumption.	On Track
Work with Sydney Water and relevant stakeholders to facilitate delivery of recycled water and water usage reduction initiatives across the local area	The financial viability of recycled water in the Sydney LGA remains a key challenge. In its pricing proposal submitted to IPART, Sydney Water has included provisions for recycled water. The City of Sydney has responded with a submission supporting the promotion of recycled water in the LGA and the strategic use of existing infrastructure, such as the George Street recycled water pipeline.	On Track

Stormwater quality

Implement and renew pollution control devices and other stormwater systems to reduce stormwater pollution discharged to waterways	A series of new gross pollutant traps are being planned and are at various stages of feasibility investigation or design. The first of these will be installed this financial year. New raingardens are also planned for construction by the City and developers in new and upgraded precincts in Green Square and Erskineville. Maintenance programs are in place for all existing gross pollutant traps and raingardens to ensure the performance of these assets remains optimal.	On Track
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Reduce water use

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result					Comment	Status
					Q1	Q2	Q3	Q4	YTD		
Potable water use from City operations. Target reduction from 2006 baseline of 431,000 kL	kL	406,950	364,883	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 has become available and is updated here	Indicator Only
City of Sydney local government area residential potable water use per person per day. Target of 170 litres by 2030	Ltr	220.66	-	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 is not available at the time of publication. Final data for the financial year 2022/23 has become available and is updated here.	Indicator Only
Reduction in City of Sydney local government area non-residential potable water use from 2019 baseline of 2.32 litres/sqm/day. Target 10% reduction by 2030	%	29	-	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 is not available at the time of publication. Final data for the financial year 2022/23 has become available and is updated here.	Indicator Only

2.4 A circular economy approach is embedded in products, services, and systems

Major Programs	Progress To Date	Status
Reduce waste from City operations		
Review and update recycling streams and collection receptacles in City properties and implement technologies that drive reduction in landfill	The City is actively pursuing an initiative to transition to more sustainable paper towels, with a pilot trial currently underway at Town Hall House. Additionally, the City has successfully completed a trial program for recycling City uniforms and is planning to expand this initiative.	On Track
Engage with contracted service providers and other relevant stakeholders to improve reporting of strip out, construction and demolition waste from City assets	Support continues to be provided to project managers and contractors to ensure the timely and accurate submission of construction and demolition waste data. A methodology for identifying office strip-out and fit-out waste is currently being investigated. Circular design guidelines are currently being developed.	On Track

Sustainable procurement

Develop social and sustainable procurement approaches to be incorporated into procurement planning and processes in relation to targeted categories

Social and sustainability and environmental factors are required to be considered and documented during tender sourcing strategy development and are then included in the tender requirements and evaluation considerations.

On Track

Circular economy

Engage with industry and other stakeholders to create opportunities for development of circular economy outcomes in our local area

The City is regularly engaging with state government agencies, industry, academia and not for profit organisations to support and advocate for a transition to a more circular economy. City staff contribute to state and federal working groups such as the Australian Packaging Covenant Organisation and Green Building Council Australia, seeking to embed circularity in products, services and the built environment. City staff are currently engaging with End Food Waste Australia, a federally funded organisation tasked with working collaboratively with councils and businesses to halve food waste by 2030. In partnership with End Food Waste Australia the City will be exploring how it might support businesses to reduce food waste and increase recycling.

On Track

Advocacy

Provide timely responses to relevant public consultations, participate in state and federal led engagement opportunities, and support regional groups in progressing agreed advocacy positions that promote and embed circular economy outcomes in our area

In October 2024 the City responded to the NSW Government's draft action paper NSW Plastics: The Way Forward. The proposed actions focused on reducing littering of takeaway food and beverage packaging and cigarette butts, eliminating harmful chemicals in food packaging, phasing out plastics containing pro-degradant additives, microbeads from cleaning products, action on shopping and barrier bags, small food packing items and balloons. While the City supports the actions of the NSW Government it provided the following recommendations as part of its response to the consultation: that the NSW Government maintain a focus on promoting and incentivising the use of reusable items rather than single use, make use of existing legislative powers to accelerate litter reduction through increased regulation of commonly littered items, phase out items that cannot be easily collected and recycled rather than preferencing complicated and expensive collection systems; and commit to funding for engagement and enforcement of the existing and proposed bans.

City staff also contributed to a South Sydney Regional Organisation of Councils response to the Productivity Commission's paper "Opportunities for a Circular Economy Call for Submissions" in November 2024. The submission focused on providing case studies of circular economy projects organised and supported by local councils, recommendations for regulatory changes to supply chains to reduce imports of low quality single use items, and other fiscal incentives that encourage repair of products rather than recycling or disposal.

On Track

Reduce waste to landfill

Engage with and encourage the community to avoid, reduce and reuse waste

From July to December 2024, staff delivered 180 waste avoidance activities, engaging with 3223 residents and visitors to the City of Sydney through the delivery of face-to-face outreach education in the community and online, to foster a community that avoids, reuses and reduces waste.

These activities include 30 pop-up stalls across 22 locations with staff engaging 785 residents on a range of topics including how to have a sustainable Christmas, avoid food waste, use our Doorstep Recycling Service to recycle items from home and upcycling clothes into sustainable pet toys.

To reach people online, 6 waste reduction 'Plastics Decoded' and 'Recycling Masterclass' webinars were delivered to 154 people and custom responses were provided to 133 people's questions through our online Ask a Waste Avoidance Expert service.

In December a clothes swap with a styling demonstration was delivered to 114 residents who swapped 170kg of clothing and were shown how to get more wear from their wardrobe.

Through our school education program, staff delivered 35 waste avoidance activities across 7 local primary schools and a local high school engaging 1998 students and 187 parents on how to reduce waste and improve recycling at home, at school and within the wider school community.

To ensure new developments are designed for the maximum separation and recovery of operational waste and materials, waste planning staff completed a total of 148 waste planning requests and undertook 4 site inspections related to occupation certificate sign off.

On Track

Undertake planning for a food organics recycling service across the local area for residents

The City has continued to provide the food scraps recycling service to households that participated in the trial, and add apartment buildings to the scheme, so the service is now available to over 22,500 households across the local area.

To date 2,377 tonnes of food scraps have been diverted from landfill through the service. Work is progressing on how to make a service available to all residential properties in line with the state government mandate for provision of a food waste collection service to all households by 2030.

Staff have been testing different communication and education methods to increase the use of food scrap bins in apartment buildings as well as investigating different service model options.

Work has also commenced on the insect farming trial which aims to confirm the feasibility of this technology as a long-term processing solution for residential food waste. In addition, planning is underway for a pilot of the use of small food scraps bins for houses to evaluate the viability of this bin size and inform decisions around bin size and allocation for the future rollout of the service.

On Track

Increase recycling and reuse opportunities of textiles, soft plastics, electronics and other tricky items through innovative drop-off events and services for residents

On Track

Drop-Off Events:
The City hosted Recycle It Saturday events on 31 August 2024 and 23 November 2024 which attracted a combined total of 1,682 people that dropped off 34.15 tonnes of materials for reuse and recycling. The most popular items dropped off were electronics and textiles in good condition.
The City hosted its annual Household Chemical Clean Out event on 19 October 2024. It attracted people, an increase of 11% in attendance from last year. The event collected 24.12 tonnes of materials for recycling with the most popular items were paint, gas cylinders, motor oils and fuel.

Ultimo Recycling Pop-Up:
The Ultimo recycling pop-up at Bay Street Depot received 1,798 drop offs, weighing at total of 11.3 tonnes. There were 529 residents who used the pop-up for the first time over this period. The most popular items dropped-off for recycling were electronics, batteries, small metals, blister packs and polystyrene. 86 residents stopped by to ask questions about the pop-up.

Recycling Stations:
Over the last six months, an additional recycling station was installed at Victoria Park Pool, bringing the total to 19 recycling stations across 17 locations in the City of Sydney. These stations collected 1,375kgs of materials (142kgs mobile phones, 662kgs batteries, 129kgs light bulbs, 348kgs of small electronics, and 94kgs of vapes) for recycling.

Doorstep Recycling Service:
The City collected 14.4 tonnes of tricky items (including clothes, electronics and polystyrene) from 1,374 pickups directly from residents' homes through the doorstep recycling service over the financial year.

Return and Earn Reverse Vending Machines (RVM):
There are two RVMs in the City of Sydney that collect beverage containers through the Return and Earn scheme. This financial year so far, Kings Cross collected 930,260 containers with a weight of 67 tonnes and Sydney Park collected 1,901,340 containers with a weight of 105 tonnes. This was a combined collection of 2,831,600 containers and 172 tonnes for the City of Sydney.

Efficient cleansing and waste services

Provide an efficient and effective domestic waste service that meets the needs of the community

There were some delays in bulky waste collection services during FYQ2. The collections are monitored daily and we continually work to improve and streamline service delivery.

On Track

Reduce waste from City operations

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result					Comment	Status
					Q1	Q2	Q3	Q4	YTD		
Total waste collected from City managed properties including aquatic centres	Tonnes	942.06	945.58	-	228.71	245.12	-	-	473.83		Indicator Only

Reduce waste to landfill											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Total residential waste collected	Tonnes	65,430.38	63,818.65	-	15,951.85	16,871.47	-	-	32,823.32	The amount of total waste generated by residents this quarter is lower than this time last year but higher than the previous quarter.	Indicator Only
Total residential waste collected per capita	Kg/Capita	300.44	276.7	-	-	-	-	-	-	Reported annually in June	Indicator Only
Reduction in total residential waste collected per capita from 2015 baseline of 336.74 kg/capita. Target 15% reduction by 2030	%	11	18	-	-	-	-	-	-	Reported annually in June	Indicator Only
Percentage of source separated recycling of total residential waste. Target 35% by 2030	%	31.39	32.53	-	32.28	31.44	-	-	31.86	The amount of source separated residential recycling has reduced slightly since the previous quarter.	Indicator Only
Percentage diversion from landfill of residential waste. Target 70% by end June 2025 and 90% by 2030	%	50.9	50.41	70	51.05	51.32	-	-	51.19	The percentage of residential waste diverted from landfill is consistent with last quarter in part due to continued strong facility diversion rates for the bulky household stream.	Attention Required
Resource recovery of waste from the City's parks, streets and public places. Target 50% by end June 2025	%	56.7	51	50	-	-	-	-	-		Indicator Only
Percentage of source separated recycling of waste from City managed properties including aquatic centres. Target 50% by end June 2025	%	54	49	50	49	58	-	-	58		On Track
Efficient cleansing and waste services											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Garbage bins collected on time	%	-	99.7	-	99.85	99.84	-	-	99.85		Indicator Only
Recycling bins collected on time	%	-	99.82	-	99.88	99.82	-	-	99.85		Indicator Only
Garden organic bins collected on time	%	-	98.46	-	99.14	98.81	-	-	98.98		Indicator Only
Bulky waste collected on time	%	-	77	-	80	69	-	-	74.5	Collected within 24 hours of the scheduled collection day	Indicator Only

2.5 All city residents and businesses have the capacity to reduce emissions, adapt to a changing climate and share sustainable solutions

Major Programs	Progress To Date	Status
Air quality		
Facilitate community access to air quality data	The NSW Government operates 2 high quality air quality monitoring stations in our area, one in Alexandria and another at Cook and Phillip Park. During the reporting period, local air quality was consistently reported as 'good' (the best rating). Data is available at https://www.airquality.nsw.gov.au/air-quality-in-my-area/concentration-data .	On Track
Climate risk and adaptation		
Understand the city's climate change risk exposure and develop climate adaptation treatments to better prepare the community	Project updates include: * Report on LGA heat benchmarking study on microclimate mapping and recommendation on the heat adaptation actions is being finalised. * Work with the Greater Sydney Heat Taskforce has concluded and the first set of tools were rolled out in early December. Work has commenced on a framework for implementation in the local area. * Progressing actions related to climate adaptation included in the Resilience Strategy * Developing digital and non-digital resources to help community prepare for hot days and heatwaves.	On Track
Develop a framework to understand and address climate change impacts on priority community groups	Continuing work into understanding the needs of priority groups. Pilot education program to support priority community members to plan for and survive hot days is now complete and being evaluated. Tools and communication to support priority communities during hot days are being developed.	On Track
Programs and partnerships		
Implement projects, programs and advocate to improve environmental performance in the commercial office sector	The City is improving environmental performance in the commercial office sector through the Better Buildings Partnership (BBP) and the CitySwitch program. Strategic planning for the next phase of the BBP, commencing on 1 July 2025, has been completed following extensive consultation with BBP stakeholders. Currently, five projects across three working groups (Circular Economy, Resilience and Climate Positive) are in progress. CitySwitch delivered its second campaign in the last quarter, which included a national webinar, a local workshop in Sydney, and resources focused on reducing travel emissions. Strategic planning for the next phase of CitySwitch was also finalised last quarter, following comprehensive consultation with the National Steering Committee.	On Track
Implement projects, programs and advocate to improve environmental performance in the accommodation and entertainment sector	The Sustainable Destination Partnership (SDP) commenced delivery of its FY25 workplan. The partnership is focused on progressing the elimination of food waste, developing capacity on renewable electricity and net zero planning, and delivering its communications and publicity plan. Three technical working groups continue to deliver projects on these key issues. Annual reporting for FY24 has closed and data analysis has commenced. SDP's current MoU with members ends this FY, strategic planning for the SDP's next MoU phase continued and a partner feedback survey was developed with input from the SDP Leadership Panel. The results of Sydney's participation in the 2024 Global Destination Sustainability Index were released. Sydney ranked 10th out of over 100 destinations globally, ranked 1st in Australia and achieved its highest ever score of 83.13 per cent.	On Track
Implement projects, programs and advocate to improve environmental performance and resilience in the residential strata sector	Monthly sustainability e-newsletters were sent to 2,492 subscribers. Additional case studies have been added to the City of Sydney website, showcasing sustainability stories in apartment buildings. The Strata Sustainability Reference Group met in November and agreed on actions to support apartment buildings in the uptake of solar, smart meters and adoption of net zero pathways to help drive sustainability outcomes for high density communities. The City continues to advocate for inclusion of strata in residential policy including mandatory disclosure of energy performance of Australian homes.	On Track

SD03 Public places for all

The city has more places for people who live, work, invest and visit here. The history of the city and connections to Aboriginal and Torres Strait Islander peoples is evident in our public places. The city centre is an inviting and lively place, clean and safe, day and night, and with creativity and public art at its heart. Our local main streets are thriving hubs with their own distinctive characters

3.1 Aboriginal people, their history and cultures of this place are evident in the public realm

Major Programs	Progress To Date	Status
Aboriginal and Torres Strait Islander people are influential in shaping the city		
Develop a framework / strategy, in consultation with relevant stakeholders, to assist in planning the city to address and implement Connecting with Country principles	The City is working together with government and Local Aboriginal Land Council towards an Aboriginal Cultural Heritage review, as an important first step towards understanding and protecting Country. This work will document stories and sites of significance in the City of Sydney LGA and detail contemporary community connections with Country, building on work already done for Sydney Barani and other projects. Together with work already underway on the Eora Journey and Sustainable Sydney 2030-2050 strategies, this will underpin the City's Connecting with Country response.	On Track

3.2 Welcoming, inclusive and connected streets and public spaces are created and maintained

Major Programs	Progress To Date	Status
Welcoming, accessible and equitable public spaces		
Continue to deliver public domain capital works projects	Progress continued in development and delivery of public domain capital works projects including: -the eastern section of the Green Square to Ashmore Connector road opened to the public and a temporary footpath extension to Bourke Road opened for access to O'Riordan Street. Works on the western section are continuing. - construction of the new George Julius Avenue commenced with demolition works and bulk excavation works. The Link Road and Epsom Road intersection detailed design is complete. - construction of George Street North pedestrianisation works is progressing with the eastern side of George Street completed, except for between Curtin Place to Hunter Street. Pedestrianisation on the western side of George Street has been completed, except for between Grosvenor Street and Jamison Street - the Loftus Street and Reiby Place upgrade commenced with Customs House Lane works nearing completion excluding installation of façade lighting. - Dixon Street and Crown Street public domain improvements are progressing.	On Track
Public amenity		
Provide high-quality public domain cleaning service that meets the needs of the community	The Cleansing team continues to work towards enhancing service levels across all areas to provide a clean and welcoming environment for both residents and visitors. Work continues on optimising night shift operations to address the City's unique demands during off-peak hours. This includes refining detailing processes, deploying specialised equipment for high-traffic zones, and prioritising high-profile locations that require frequent attention within the city precinct. To meet evolving urban challenges, we are implementing initiatives to equip our team with the skills necessary for servicing newly developed areas and maintaining critical infrastructure, such as cycleways and pedestrian zones.	On Track

Public safety and compliance

Maintain inspection programs to monitor legislative compliance in the areas of fire safety, building compliance, late night trading premises and public health	All inspection programs are being maintained. This includes proactive inspection of retail food premises, late night trial development consents, boarding houses, backpackers and swimming pool water quality. The swimming pool barrier inspection program will remain a focus. Resources have been prioritised to focus on outstanding inspections.	On Track
Conduct targeted patrols in the public domain to address illegal dumping, littering and other activity which is contrary to the provisions of the Protection of the Environment Operations Act	For the first half of the financial year Rangers have spent a total of 4,810 hours on targeted patrols and have issued 359 notices to address illegal dumping and activity which is contrary to the provisions of the Environmental Operations Act.	On Track

Public spaces meet community needs

Undertake periodic review of public domain design codes in the city	The Sydney Lights Public domain design Code 2015 is currently being reviewed and updated to align with changes to Australian Standards, City policy settings and City lighting palette.	On Track
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Welcoming, accessible and equitable public spaces

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Road renewed/treated program	m2	41,338	45,280	30,000	44,694	1,065	-	-	45,759	Annual targets achieved and exceeded in Q.1 due to accelerated works.	On Track
Footway dining in the village centres	m2	5,723.48	6,459	-	6,954.11	7,759.77	-	-	7,759.77	This figure represents 699 footway dining licences outside the CBD.	Indicator Only
Footway dining in the city centre	m2	3,199.25	4,144	-	4,428.4	4,854.52	-	-	4,854.52	The area represents 258 footway dining licences in the CBD.	Indicator Only

Public amenity

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result			YTD	Comment	Status
New and renewed public domain landscaping installed (nature strips, rain gardens, traffic treatments)	m2	10,837	10,888	7,500	2,598	2,564	-	-	5,162	Significant projects have included Roslyn Gardens, Manning Street in Kings Cross, Georgina Street in Newtown, Dibbs Street in Centennial Park, Morehead Street Closure in Redfern, Pyrmont Street in Pyrmont, and substantial new greening work on Crown Street in Surry Hills. In total, 5,162m² of landscaping has been delivered to date this financial year in conjunction with the footpath upgrade program. This work aims to green and cool the City while contributing toward the delivery of greening targets.	On Track

3.3 Creativity and culture is embedded in the fabric of the city

Major Programs	Progress To Date	Status
Enable artists' contributions to the cultural life of the city		
Advocate for and support the delivery of public art in new developments and develop partnerships to enable delivery of public art projects and programs	The City supports the delivery of public art in new developments by reviewing and providing advice on all public art projects from conception to delivery in line with our Guidelines for 'Public Art in Private Developments'. Projects of strategic importance or facing particular challenges are taken to the City's Public Art Advisory Panel for review and advice which is then passed on to the proponents through the planner. This process ensures a high standard of public art is delivered to the benefit of the community, enriching the cultural life of our City. The City has developed partnerships with Place Management NSW and various Cultural Institutions along the Harbour Foreshore to deliver Yananuralla, curated by Emily McDaniel as part of the Eora Journey and is seeking alignment with private developments that intersect with this project.	On Track

3.4 Physical and visual connections to the harbour are strengthened

Major Programs	Progress To Date	Status
Connecting with the harbour foreshore		
Develop and deliver a staged implementation of public art and other projects for the Eora Journey Recognition in the Public Domain Program through the Yananuralla	Yananuralla, (formerly the Harbour Walk) curated by Emily McDaniel, provides a curatorial approach to Aboriginal recognition along the harbour foreshore in the public domain. Interpretive markers are installed at key points along the 9km length of the walk which feature the icon which is a bara (shell hook). These markers have been included in the City's Culture Walks App as a walk to encourage people to walk country. Artist Lucy Simpson is carrying out design development of her concept in response to the brief for 'Sitelines and Conversations' informed by community consultation. Community consultation is underway to inform the brief (currently in development) for a public artwork celebrating the Sydney Aboriginal language at Tara/Dawes Point the site where Patyegarang, a young Aboriginal woman, gifted the language to William Dawes who recorded it in his notebooks for future generations. A video to communicate the brief and the role of language in the project to community is also being produced with Aboriginal and Torres Strait Islander community to help communicate the project.	On Track

3.5 Equitable access to open green spaces, playgrounds, pools, recreational and sporting facilities supports social connection and wellbeing

Major Programs	Progress To Date	Status
Equitable distribution and access		
Undertake review of the City's Open Space and Recreation Needs Study to inform future priorities and directions	Reported annually in June	Not Yet Due To Report

Land under the care and control of the City is managed equitably

Review the City's Plans of Management as required, ensuring that public space is managed in an equitable, inclusive, resilient and regenerative way	The review of the draft Generic Plan of Management is nearing completion for public exhibition. The City will continue to review the remaining Plans of Management in order of importance.	On Track
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Access to pools and sporting facilities

Deliver programs and services at pools, sporting facilities and community tennis courts that support inclusive participation, social connection and wellbeing

Over the first two quarters the City’s aquatic and leisure centres and community tennis centres have delivered diverse programs and initiatives, fostering inclusivity and community connection. Aquatic centre highlights included the Trans and Gender Diverse Swim Event at Cook + Phillip Park Pool (296 attendees) delivered in partnership with NSW Health, Ukrainian Women’s Aqua Classes, and a 12-week Ukrainian Adult Swim Programme (70 participants) at Ian Thorpe Aquatic Centre, delivered in partnership with the Ukrainian Council of NSW, and the Service for the Treatment and Rehabilitation of Torture and Trauma Survivors (STARTTS). The service also celebrated NAIDOC Week by participating in Glebe Youth Services’ event. Other activities included an aqua class for Mandarin-speaking over-55s from Redfern (25 participants) in partnership with the Ron Williams Centre and a Community Network Forum at Victoria Park Pool with 15 community groups present. R U OK? Day was marked with an event led by Life Coach Alan Lau (15 attendees) at Ian Thorpe Aquatic Centre. The annual Open Day (6,687 attendees) offered free wellness activities, including group exercise, body scans, and ice baths, in partnership with local allied health professionals. Tennis highlights included the First Nations Junior Programme, Wheelchair Tennis Social Events (21 participants), and the Blind and Low Vision Tennis Programme (33 visits). Regular programmes included the Youth Tennis After-school Programme at Alexandria Park (70 visits), Tennis for Women at Prince Alfred Park (76 visits), and Learn to Play Tennis for University of Technology Sydney students (28 visits). In-school tennis programmes with local schools recorded 582 visits and the Inclusive School Holiday Tennis Camp at Prince Alfred Park recorded 60 visits, including two children with disabilities. The Children’s Hotshots Tennis programme attracted 1,118 visits across multiple locations, including Alexandria Park, Prince Alfred Park, Turruwul Park and St James Park. Major events included the Annual Club Championships Tournament (298 visits), the International Tennis Federation Wheelchair Tennis Futures Tournament, the Multi-sport Open Day for people with Cerebral Palsy, and the Community Open Day at Rushcutters Bay Tennis Centre (115 attendees).

On Track

Land under the care and control of the City is managed equitably

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Green open space under the City’s care and control (excluding Civic spaces)	m2	-	215.73	-	-	-	-	-	-	Reported annually in June	Indicator Only

Access to pools and sporting facilities											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Usage -v- capacity of sports fields (booked use) (hours used -v- hours available)	%	93.25	95.5	85	98	95	-	-	96.5		On Track
Attendances at aquatic and leisure centres	000	1,798.77	1,998	-	430	487	-	-	917	During the first two quarters, attendance was influenced by several factors, including the temporary closure of Victoria Park Pool in late September and early October. September saw 150,029 visitors, with recreational swimming accounting for 55% of total attendance. Participation among the over-55 demographic was a key driver in the second quarter, with Gold Classes attracting over 62,000 attendees at Ian Thorpe Aquatic Centre and Prince Alfred Park Pool. School bookings at Ian Thorpe Aquatic Centre also increased, bringing nearly 4,800 students to the centre. Despite the disruption the centres achieved strong results and their projections, driven by well attended programs.	Indicator Only
Peak Occupancy - Perry Park Recreation Centre	%	90	92	-	91	88	-	-	88	For the financial year to date average peak occupancy was 88% with 158,982 attendances. We hosted three-day school holiday netball, basketball, and volleyball camps with between 40-50 children attending each camp. Our programs continued to grow with 143 teams across our futsal, netball, volleyball and new outdoor football social sports competitions, and we introduced a new weekly mixed drop in pickleball program averaging 15-20 participants per session. We continued to be a hub for community sports events, including interschools tournaments and corporate events. We again supported the City of Sydney Basketball Association to deliver their one-day basketball tournament in celebration of NAIDOC week and Wheelchair Sports NSW/ACT to host their rugby national league event in preparation for the Paralympics Wheelchair Rugby competition. We also held the Abilities Unleashed Sports Day event as part of the International Day of People with Disability which was delivered in collaboration with Sport NSW, Disability Sports Australia and the City of Sydney City Spaces team.	Indicator Only

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Peak occupancy - City's outdoor tennis courts	%	67	68	-	74	75	-	-	75	For the year to date, our tennis centres demonstrated strong community engagement and consistent demand for programs and activities. The first quarter saw an average occupancy rate of 74%, driven by a variety of inclusive events and programs that promoted high utilisation. In the second quarter, the occupancy increased marginally to 75% overall. The modest increase was driven by the continued success of the online booking system and a well-balanced mix of offerings, including court hire, group classes, social tennis, and private lessons. These results highlight the community's enthusiasm for tennis and the success of initiatives designed to improve accessibility and engagement across the centres.	Indicator Only

SD04 Design excellence and sustainable development

The city will continue to grow sustainably and with good design. Communities are inclusive, socially connected, healthy, and live in walkable well-serviced neighbourhoods, supported by public transport. We take the impact of our changing climate into account in the policies that influence development in the city

4.1 The city's liveability will be enhanced through well planned and designed development

Major Programs	Progress To Date	Status
Inclusive and accessible places		
Investigate new and updated planning controls for universal design, child friendly developments and recognition of LGBTIQ+ heritage in Oxford Street	The LEP/DCP update was endorsed for exhibition by Council in December 2023. It includes draft controls to increase the number of apartments that are universally designed, and to increase the supply of well-located family-friendly apartments. Public exhibition of the proposals commenced December 2024, ending February 2025 . Following exhibition, the City will consider submissions and report back to Council for adoption. The City undertook a study of LGBTIQ+ heritage on Oxford Street and identified three potential new heritage items and updates to heritage inventory sheets for existing sites and the Oxford Street Heritage Conservation Area to reflect LGBTIQ+ associations. The new heritage items were reported to Council late 2024 for public exhibition as part of a heritage planning proposal. Public exhibition is expected during 2025, pending Gateway Determination by NSW Department of Planning, Housing and Infrastructure.	On Track
Update the City's planning framework and engage with the NSW Government to support nightlife and entertainment	The City has prepared draft planning controls to manage entertainment sound. The controls set requirements for new venues and residential buildings to improve certainty for live performance. A discussion paper has also been prepared to seek community and business feedback on establishing Special Entertainment Precincts. In October, Council endorsed the draft planning controls and the Special Entertainment Precincts Discussion Paper for public exhibition. A public briefing session on the special entertainment precincts was held on 3 December. Public consultation ends on 20 January 2025 and will be reported back to Council.	On Track
Create great places		
Review planning controls for centres, high streets, heritage areas and other strategic precincts, and consider heritage listings to create great places	Reviews of planning controls for Heritage Conservation Areas and the Pyrmont Peninsula, in response to the NSW Government's place strategy, were reported to Council in December 2023. The draft planning controls for Pyrmont have been exhibited and the conservation area controls are awaiting NSW Government approval for exhibition.	On Track
Urban renewal		
Develop and implement public domain plans and placemaking strategies for urban renewal areas as required	The City continues to deliver the new streets, open spaces, pedestrian and bike links in line with our public domain strategies for urban renewal areas, in particular Green Square and Ashmore Estate. Facilities are being delivered as part of joint projects with the Department of Education including Green Square School and Community Spaces, which is nearing completion. This project include amenities for out of school hours community use. Programming of Green Square Plaza and other public spaces in Green Square are ongoing with events and activities as community/ place making initiatives such as markets and a community games day.	On Track

Create great places												
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status	
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD			
Average time to determine 90% of footway applications	Days	23.1	22.4	35	18.4	21.8	-	-	-	21.8	On Track	
Annual investment on acquiring, developing, and enhancing infrastructure and assets	\$M	75.43	96.38	-	-	-	-	-	-	Reported annually in June	Indicator Only	
4.2 Productivity will be supported by planning for jobs, innovation, and enterprise activities												
Major Programs			Progress To Date								Status	
Central Sydney Planning Strategy												
Implement the Central Sydney Planning Strategy to facilitate commercial space and activity			The City continues to assess site specific planning proposals consistent with the Central Sydney Planning Strategy. Two planning proposals for adjacent sites at 56 -60 Pitt Street and 1-25 O'Connell and 8-16 Spring Streets were approved by Council and the Central Sydney Planning Committee. Both will deliver on several of the key moves of the Strategy.								On Track	
Planning for business, industry and economic opportunities												
Conduct strategic studies and reviews to inform planning control amendments that protect and grow business, jobs and economic opportunities			Council has approved planning proposals for future workspace for two major development sites in Central Sydney being 56 Pitt Street and the O'Connell Street Precinct. The City's Pyrmont Ultimo planning proposal is exhibited and will contribute to economic opportunities.								On Track	
Planning for business, industry and economic opportunities												
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status	
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD			
Commercial development approved	m2	109,568	144,554	-	27,830	19,185	-	-	-	47,015	Approved this quarter: 4,700m ² commercial building in Alexandria; 4,600m ² commercial/retail building in CBD; 152 room hotel in CBD.	Indicator Only
Commercial development completed	m2	205,631	114,746	-	13,326	1,243	-	-	-	14,569	1,000m ² commercial building in Surry Hills completed in this quarter	Indicator Only

4.3 Communities will be supported by the provision of infrastructure and assets that are aligned with growth												
Major Programs		Progress To Date								Status		
Infrastructure planning, delivery and collaboration												
Collaborate with the private sector to deliver new or upgraded public infrastructure aligned with new development		The City has executed 4 new Planning Agreements with the private sector. The Agreements will deliver new and upgraded public infrastructure including widened footpaths and future new roads in Alexandria and a new laneway in Woolloomooloo.								On Track		
Review contributions plans to support the delivery of infrastructure needed by new development		The Draft Ultimo Pyrmont Local Infrastructure Contributions Plan was on public exhibition in October/November 2024, and the review of submissions received is currently underway. Work continues on options for a new contributions plan to replace the City of Sydney Development Contributions Plan 2015.								On Track		
Infrastructure planning, delivery and collaboration												
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result			Q4	YTD	Comment	Status
Voluntary Planning Agreements offers	No.	12	11	-	5	1	-	-	-	6	The City received six new offers to enter into Planning Agreements.	Indicator Only
Voluntary Planning Agreements executed	No.	8	12	-	3	1	-	-	-	4	The City has executed four new Planning Agreements.	Indicator Only
4.4 Good design leads to buildings and public spaces that are high performing, well designed, inviting and inclusive												
Major Programs		Progress To Date								Status		
Design excellence												
Facilitate competitive architectural design processes to achieve design excellence		Since the start of the financial year, the City has facilitated the completion of 5 competitive architectural design processes located in Rosebery, Zetland, Alexandria and Haymarket.								On Track		
Advice from expert panels												
Facilitate the Design Panels to provide expert advice on major public projects, private development and public art proposals		The Design Advisory Panel and Public Art Advisory Panel meet monthly and continue to provide valuable expert advice to the City on public domain design, park projects, major development applications and public art proposals.								On Track		
Advocacy												
Engage with government led urban renewal projects to deliver design excellence, high environmental performance and provide appropriate infrastructure		The City is engaging with relevant agencies to deliver design excellence, improved sustainability outcomes and appropriate infrastructure on State led urban renewal projects including Central Station and Explorer Street, Eveleigh.								On Track		
Design excellence												
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result			Q4	YTD	Comment	Status
Design excellence competitions completed	No.	7	13	-	-	-	-	-	-	-	Reported annually in June	Indicator Only

4.5 Well planned and designed development reduces environmental impacts and improves resilience, health and sustainability

Major Programs				Progress To Date						Status
Development supports a healthy environment and community										
Investigate planning controls to increase tree canopy, encourage green roofs and support biodiversity in development				Planning controls to increase tree canopy where possible, encourage green roofs and support biodiversity in development have been included with the LEP/DCP Update, reported to Council in December 2023. Public exhibition of the controls commenced December 2024, ending February 2025. Following exhibition, submissions will be considered and the LEP/DCP reported to Council.						On Track
Better designed and operated buildings										
Advocate for improvements to the National Construction Code to achieve net zero buildings by 2035				The most recent advocacy was a submission in June 2024 relating to energy efficiency changes proposed by the Australian Building Codes Board.						On Track
Investigate opportunities for development to use water efficiently and improve the health of waterways through changes to the planning controls				The City has completed a study of stormwater management and reuse controls. Proposed water efficiency and updated stormwater reuse controls for buildings have been approved by Council for public exhibition in December 2023. Public exhibition of the controls began in December 2024.						On Track
Increase resilience through well designed and planned development										
Update floodplain management planning controls to manage risk and achieve good urban design outcomes				The Interim Floodplain Management Guidelines are being incorporated into the City's planning controls as part of the LEP / DCP Update that was reported to Council in December 2023. The proposed planning controls are to manage flood associated risk and achieve good urban design outcomes. Public exhibition of the controls commenced in December 2024 and will be reported back to Council in 2025 following consideration of public submissions.						On Track
Better designed and operated buildings										
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result			Comment	Status
						Q2	Q3	Q4	YTD	
Average time to determine 90% of DA applications	Days	85.23	84.4	55	62.9	58.3	-	-	58.3	Watch
Average processing time for construction certificates	Days	9.96	10.38	15	10.8	11	-	-	10.9	On Track
Average time to determine 90% of S4.55 applications	Days	48.87	42.77	40	41.3	35.5	-	-	35.5	On Track
Median (net) assessment time to determine DA & S4.55 applications	Days	64	61	45	56	44	-	-	44	On Track
Outstanding DA & S4.55 applications over 100 days	%	35.6	19.57	20	14.3	10.9	-	-	10.9	On Track

SD05 A city for walking, cycling and public transport

The city is greener and calmer, with more space for people on the streets – including footpaths and cycleways. More people choose to walk, ride and use public transport. All vehicles in the city are zero emissions

5.1 Street space is reallocated for people, places and planting		
Major Programs	Progress To Date	Status
Public domain and public space programs		
Ensure the needs of our diverse community are considered in the public domain master planning including transport and urban growth projects	The City is advocating for high quality and co-ordinated public domain outcomes for metro station precincts and the completed Redfern Station upgrade. Advocacy and input into major state government development projects including Blackwattle Bay, Waterloo Estate, Barangaroo Central/Hickson Road and North Eveleigh is ongoing. The prime objective is to ensure a high quality, accessible public domain to allow people to walk and cycle to public transport and other destinations including home, work and recreation as well as new public spaces for people to recreate.	On Track
Reallocation of street space		
Support the implementation of the pedestrianisation of George Street and relevant city streets	The City continues to work with Transport for NSW (TfNSW) to deliver the remainder of the George Street pedestrian boulevard between Hunter and Alfred Streets. Construction has commenced between Hunter and Essex Streets.	On Track
Manage the demand for kerbside space including parking to ensure there is equitable access to the constrained supply	Kerbside restrictions are implemented to manage various needs and encourage parking turnover. Rangers proactively monitor parking throughout the City's streets to regulate parking controls.	On Track
Partnerships to improve road safety and reduce traffic		
Work in partnership with the NSW Government to reduce traffic speeds and volumes to keep people safe and reduce road trauma	The City is collaborating with Transport for NSW to reduce speed limits to a maximum of 40km/h on all roads within the City of Sydney. Transport for NSW is responsible for approving these changes. With funding and approval by TfNSW, all local and regional roads in the LGA now have a speed limit of 40km/h. The City will continue to advocate for a 40km/h limit on the state road network within the LGA. Additionally, the City has applied to Transport for NSW for a 30km/h speed limit in the existing city centre 40km/h High Pedestrian Activity Area, in line with Action 15 in the City's Access Strategy and Action Plan.	On Track

Public domain and public space programs											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Length of streets across the local government area with a speed limit of 40km/h or less	Km	328.82	328.82	-	328.82	393.5	-	-	393.5	The City is collaborating with Transport for NSW to reduce speed limits to a maximum of 40km/h on all roads within the City of Sydney, including local, regional and state roads. Transport for NSW is responsible for approving these changes. With funding and approval by TfNSW, all local and regional roads in the LGA now have a speed limit of 40km/h. This included conversion of local roads in Forest Lodge, Camperdown, Beaconsfield, Rosebery, Waterloo, Alexandria, Redfern, Moore Park, Glebe from 50km/hr to 40km/hr or less in November 2024. The new 40km/h speed limit will improve road safety outcomes. It is anticipated that this speed reduction will reduce fatalities and serious injuries by between 30 and 40 percent. The City will continue to advocate for a 40km/h limit on the state road network within the LGA.	Indicator Only
Reallocation of street space											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Footway replaced by green verge	m2	3,858	6,005	2,000	1,678	489	-	-	2,167	Program ahead of KPI milestones due to accelerated works in Q1.	On Track
5.2 Most people use the high-capacity, rapid and frequent public transport network that connects the city and the metropolitan area											
Major Programs				Progress To Date						Status	
Promote public transport solutions											
Advocate for extension of Metro West by 2030, including stations for at least Zetland and Central			In late 2023, following its Independent Metro Review, the NSW Government announced there was no formal commitment to extending Metro West from Hunter Street, including to Zetland. (Metro West is now due for completion between Westmead and the city centre in 2032, not 2030.) The City is considering its next steps, while continuing to advocate for complementary light rail serving Green Square.							On Track	

5.3 More people walk more, because walking is the most attractive and convenient choice for short trips in the local area

Major Programs	Progress To Date	Status
Improve safety, connectivity and amenity		
Develop and oversee a program of pedestrian crossings to make walking safer and easier	The City is now using a needs-based approach for prioritising pedestrian crossings based on land uses, and gaps in the walking connectivity. In addition, the Walking Strategy and Action Plan, adopted June 2024, provides a remit to double the number of pedestrian crossings installed over the next 10 years. The changes to approval processes made possible by the NSW Government Delegations relating to streets could also provide some opportunities for accelerating a program to deliver pedestrian crossings in some locations, however the City is in the process of finalising an internal processes to implement the Delegations. In the interim, all new crossing proposals will continue to go to the Local Pedestrian, Cycling and Traffic Calming Committee for consideration.	On Track
Deliver improvement works in the Central Business District, including the installation of smartpoles, upgraded and improved sustainable street lighting, traffic signals, street furniture and the installation of granite paving	The 2024/25 Central Business District Streetscape Improvement program includes granite paving in Clarence Street and York Street and installation of new Smartpoles and LED lighting on Clarence Street and new Smartpoles for traffic lanterns at the intersection of Barrack and York Streets.	On Track
Implement priority public domain improvements from the walking strategy and action plan	The City is implementing priority public domain improvements from the Walking Strategy and Action Plan through our footpath renewals and upgrade programs, pedestrian access improvement programs, the rollout of an upgraded street furniture suite, pedestrian lighting works, construction of traffic and pedestrian facilities and the addition of green space along our streets as part of these programs. Crown Street was also prioritised for upgrade as a village main street and incorporates wider footpaths, greening, additional trees and street furniture in accordance with walking improvement principles listed in the plan.	On Track
Encourage and monitor walking participation		
Implement a program of activities that removes barriers to walking by improving safety and connectivity for people walking	The City's Walking Strategy and Action Plan was adopted in June 24. In addition to continuing existing programs of walking and public domain improvements worth around \$28 million per year, the action plan includes a number of further initiatives to increase our commitment to improving the walking experience. This includes updating our design guidance, improving how road rules relate to people walking, developing a code of practice to minimise the impacts of construction activities on people walking and advocating for improved priority at signals and reduced speed limits. We have commenced work on some of the actions in the strategy already, including a review of crossing design and updating our design guidance.	On Track
Advocacy		
Work with the NSW Government to decrease waiting time and journey time for people walking in areas of high pedestrian activity in the local area	The City continues to advocate for greater priority (reduced delay) for people walking in the city centre and other areas of high pedestrian activity. This includes advocating for reduced waiting times, increasing space and improving quality of the public domain for people walking. These items are all key actions in the City's Walking Strategy which was adopted in June 2024. The City also chairs a monthly coordination group with TfNSW to facilitate discussions on individual signals.	On Track

Improve safety, connectivity and amenity											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Transport-related projects (footpath widening, traffic calming measures, intersection upgrades, etc.) delivered as part of the City's pedestrian, cycling and traffic calming plans	No.	24	16	10	2	11	-	-	13	Completion of large-scale pedestrian improvement projects in Glebe.	On Track
Footway renewed	m2	14,193	18,312	10,000	7,240	3,416	-	-	10,656		On Track
New granite infill paving	m2	906	3,179	1,500	0	120	-	-	120	Majority of works planned for delivery in Q3	On Track

Encourage and monitor walking participation											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Walking counts at key locations in the Local Government Area. November 2021 baseline of 503,442	No.	666,972	739,719.5	-	-	720,952	-	-	720,952	Average pedestrian volume increase across 15 sample locations between November 2021 (baseline) to October 2024 is 43% showing very strong recovery post covid. Average year to date pedestrian volumes have remained consistent since 2023 (variations of up to 3%). The aim of this measure is to track changes in pedestrian activity across the LGA. The measure includes both weekend and weekday counts, and the sites have been selected so that there is one on each village high street and four in the city centre.	Indicator Only

5.4 More people ride more, because it is an attractive, convenient and safe option for everyday transport		
Major Programs	Progress To Date	Status
Safe, connected cycleways		
Implement cycleways within our local area as per the future bike network approved by Council	We have completed the construction of Castlereagh Street streetscape upgrade and cycleway and opened the cycleway on 1 November 2024. Construction is underway and nearly complete on: - Oxford Street and Liverpool Street cycleway - Glebe to Ultimo cycleway - Ashmore to Green Square Connector cycleway We will start construction soon on the King Street to College Street cycleway link, and mid-year on the Rosebery quietway, O'Dea Avenue cycleway and Wellington Street cycleway. The Ultimo to Surry Hills cycleway is in detailed design stage. Surry Hills to Central quietway scoping report will soon go to council.	On Track

Improve bicycle safety, access and amenity through small scale infrastructure changes and improved on street facilities throughout the local area					Capital works projects and maintenance programs are in place in line with the Cycling Strategy and Action Plan to enhance and maintain the cycleway network across the Local Government Area. Projects for FY25 include the City South Bike network link at Kelly and Mary Ann Streets and the installation of cycling contraflow signage and line marking along one-way streets across the LGA.					On Track	
Collaboration											
Work with neighbouring councils, state and federal governments to implement a cycleway network across Sydney					City staff continue to work with Transport for NSW to add key missing links with neighbouring councils, including: - TfNSW advises that it will build the missing section of King Street cycleway in the city centre (Clarence - Pitt) starting early in 2025 - Wilson Street missing link on state road between King Street and Erskineville Road - TfNSW has finished the design but has no construction funding yet - Bridge Road (Glebe) - TfNSW advises that it will start construction early 2025 - Sydney Park Road - TfNSW advises that it will construct stage 1 in early 2025 and further stages later - Sydney Harbour Bridge southern exit - no progress - Alexandra Canal - TfNSW section is now on indefinite hold - Oxford East - TfNSW was due to finish the concept design and business case by end 2024 City staff continue to provide advice and guidance for neighbouring councils. We are providing advice and input to TfNSW for the business case for the three TfNSW Strategic Cycleway Corridors within our LGA.					On Track	
Encourage and monitor cycling participation											
Encourage bicycle riding in our local area					In the first half of FY 2024/25 we ran 22 guided rides to show people the bike network. We also provided a number of cycling courses with the following uptake: - 46 attended the Cycling in the City group course - 50 did the individual Cycling in the City course - 37 attended the Rusty Riders course - 39 staff completed the staff cycling course - 65 attended Bike Care & Maintenance course - 1313 young children attended Balance Bike Clinic - 172 children did the schools course Over the same period there was a Share the Path stall at the Gunyama Park Community Sports Day and we held 35 Share the Path onsite education sessions at various locations that provided: 474 free tune-ups, 1507 maps and 230 bells. These numbers represent opportunities to have a conversation with people about courteous and safe riding.					On Track	
Safe, connected cycleways											
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	Q2	Q3	Q4	YTD	Comment	Status
New separated cycleways provided	Km	4.23	-	2	0.16	1.19	-	-	1.35	In the first half of FY2024-25 separated cycleways were completed along Castlereagh Street between Liverpool Street and King Street, Kelly Street between Bay Street and Wattle Street, and Mary Ann Street between Wattle Street and Jones Street.	On Track
New on-road cycleways provided	Km	0.77	2.97	2.6	0	13.87	-	-	13.87	In the first half of FY2024-25 we made changes to allow two-way bike traffic along 89 one-way streets across the city (13.87 kilometres). This will make it easier for people riding to avoid busy roads and make trips on quiet, low-traffic streets.	On Track

Encourage and monitor cycling participation											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	Q1	2024/25 Result				Comment	Status
		Result	Result	Target		Q2	Q3	Q4	YTD		
Cycling counts at key intersections in the City of Sydney local government area. Baseline March 2010 19,152	No.	42,556	50,855	-	-	46,019	-	-	46,019	There were 46,019 instances of bikes observed at 68 intersections during the counting period (6-9am and 4-7pm) on the count date in October 2024. This figure is useful to assess growth since counts at the same set of intersections began in March 2010. The number represents +140% growth in that time (almost two and a half times as many bike trips observed) since March 2010).	Indicator Only
Growth in cycling activity at key intersections around the City of Sydney	%	9	2	-	-	0	-	-	-	At the October 2024 count there were 9% fewer bike trips counted at key intersections than at the March 2024 count (which was the highest ever). In October 2024 the total growth since counting started in 2010 was +140% (nearly two and a half times as many trips).	Indicator Only
Attendees at cycle safety courses	No.	267	257	-	56	77	-	-	133	In the first half of FY2024/25 there were a total of 133 attendees at our cycling safety courses.	Indicator Only

5.5 Freight, servicing and parking will be managed to support the efficient functioning of the city while improving the amenity of city spaces

Major Programs		Progress To Date								Status	
Efficient freight and servicing											
Work with the NSW Government and businesses to develop new and innovative solutions to freight and servicing, including more productivity from loading spaces and exploring higher-amenity options for “last mile” distribution		We continue to advocate for new and innovative loading arrangements. We are exploring the potential benefits of contributing to an Austroads Urban Freight Scoping Study, including joining the Project Control Group. We continue to explore the opportunities for shared off-street docks through the planning and development system.								On Track	
Manage parking and kerbside space											
Ensure the Neighbourhood Parking Policy and kerbside allocation support city outcomes, such as the need for access for people with disabilities		We exhibited the draft Parking Policy in late 2024 and the exhibition closes in late February 2025. We will update Council on the outcomes of exhibition, including a proposed final Policy for adoption.								On Track	
Manage parking and kerbside space											
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result			YTD	Comment	Status
Car share bookings	No.	253,433	225,630	-	-	99,480	-	-	99,480	Car Next Door cars were removed from 104 spaces from September 2024 onwards.	Indicator Only

SD06 An equitable and inclusive city

Everyone feels welcome and can afford to live here if they choose. Everyone can participate, prosper, and reach their full potential in a city that is fair and just

6.1 We will respectfully strengthen partnerships and relationships with Aboriginal and Torres Strait Islander peoples and prioritise their cultural, social, environmental, spiritual and economic aspirations

Major Programs	Progress To Date	Status
Partnerships, self-determination and reconciliation		
Ongoing implementation of the Stretch Reconciliation Action Plan	This financial year while still implementing the existing Stretch Reconciliation Action Plan (RAP) we progressed the development of the next Stretch RAP. Consultation workshops have taken place, with further engagement and finalising the document to be completed in 2025.	On Track
Establish and maintain mutually beneficial relationships with Aboriginal and Torres Strait Islander stakeholders and organisations acknowledging the Closing the Gap priority actions	The City continues to hold meetings with the local NSW Coalition of Aboriginal Peak Organisations and affiliates on Closing the Gap initiatives including promoting opportunities within the City such as the Aboriginal and Torres Strait Islander collaboration fund. This funding program supports a strong and sustainable Aboriginal and Torres Strait Islander community controlled sector to deliver projects that meet the needs and aspirations of Aboriginal and Torres Strait Islander people in the local area. The City's Aboriginal and Torres Strait Islander advisory panel is an important relationship with community members who continue to provide advice and guidance on City activities.	On Track
Enable self determined, culturally safe spaces		
Support the community's aspirations for the use of the local Aboriginal knowledge and culture centre in Redfern	119 Redfern Street continues to support self-determination by Aboriginal People and is creating a place of Truth Telling through the sharing of oral histories, truth-telling exhibitions, cultural workshops, yarning circles led by Elders and a range of other opportunities to connect people and place. With a focus on cultural celebrations such as NAIDOC week, National Sorry Day and the anniversary of the Freedom Ride, 119 continues to provide a platform for local Aboriginal artists, musicians and storytellers to share their stories.	On Track

6.2 Everyone feels welcome and included in the city

Major Programs	Progress To Date	Status
Inclusion		
Implement the Inclusion Disability Action Plan	Highlights include: • 9 Auslan and English Storytime sessions • 13 programs and events for International Day of People with Disability. • Inclusion awareness video viewed 32,838 times across four platforms • 52 attendances at a "Good access is good for business" breakfast • Sensory and quiet spaces, live captioning and Auslan at all Sydney Christmas concerts, with accessible maps for all city NYE vantage points. • 8 grant funded projects reported over 2,115 events that catered for audiences with a disability, including 119 artists with a disability. • 1 Business Sector Support grant worth \$30,000 to Guide Dogs to educate local businesses about assistance animal access rights. • 4 parks and playgrounds renewed to be inclusive and welcoming of people with disability. • 10 new mobility parking spaces installed. • Engagement on the City's next Inclusion (disability) action plan with over 300 people with disability, family and carers.	On Track

Support community needs

Deliver a library service which is responsive to existing and emerging community needs	We have welcomed 9,179 new Library members this year, 10% increase on active members from last year. A total of 488,835 Library visitors to date this year using our wide range of collections, technology and services, maintaining similar visitation to 23/24. A total of 768 home library service deliveries have been made to provide access to library materials to those unable to physically access library branches. Our online branch team supported 11,529 interactions. Additional adjustable study tables are now in Darling Square and Green Square Libraries to increase capacity for group and individual study. In September we introduced HSC study nights at Green Square Library and our October school holiday program was popular and an extra session was added to meet demand.	On Track
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Inclusive and accessible programs and services

Deliver cultural programs and services that are inclusive, accessible and affordable for all	We delivered a range of programs that provided affordable and inclusive opportunities for the community to come together and participate in creative activities, talks and workshops while building social connections. Feedback remains strong with 87% of respondents felt programs were accessible and 87% felt welcome and included within programs. A total of 1.2% of participants identified as living with disability. Accessible program highlights include the lunchtime conversations series exploring history, research and creative practice, Aboriginal choir workshops, art clubs for kids and over 55's at Ultimo Community Centre, Studio Access Programs, the Elders Stories in Clay program at Pine Street Creative Arts Centre and LGBTIQA+ discussion groups at Kings Cross Library.	On Track
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Support community needs

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result Q2	Q3	Q4	YTD	Comment	Status
Active library memberships	No.	78,636	69,685	-	74,670	76,865	-	-	76,865	Active library memberships have increased from the same period as last year. This increase reflects membership trends in libraries across the state post-Covid and also the active promotion of the benefits of library membership.	Indicator Only
Items accessed from City libraries (physical and digital)	000	1,551.62	1,837.79	-	433.86	438.38	-	-	872.24		Indicator Only
Attendance to City libraries	000	831.96	984.31	-	262.4	226.43	-	-	488.84	Attendance figures are comparable to the same period last year.	Indicator Only

Inclusive and accessible programs and services

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result Q2	Q3	Q4	YTD	Comment	Status
Passenger trips delivered by the community transport service for programs and/or events delivered or supported by the City	No.	8,148	8,782	-	2,209	1,860	-	-	4,069	This represents an decrease of 3% compared with the same period last year. (4,201)	Indicator Only

6.3 Everyone benefits from equitable economic growth and has financial security

Major Programs	Progress To Date	Status
Build community skills and capacity		
Provide demographic, visitor and sector data and analysis to local businesses to assist in decision making and sustainable growth	The surveys, case studies and reports section of the City's website contains the latest data for external users. The City's Community Profile (Census) and Economic websites have been updated with the latest available data. The city population forecasts have been updated to reflect the impacts of the pandemic on the city's current and future resident population. The 2024 Housing Audit and Residential Monitor have been completed and are available on the City's website. The Floor Space and Employment Survey Summary Report, data tables, and spatial data are available on the website and data hub respectively. Community Wellbeing Indicator report has been completed and is available on the City's website. The City has released publicly an economic snapshot, City Insights in September and December 2024. This snapshot provides the public with data on the changing use patterns of the city, consumer spend and other key economic trends, such as international arrivals and housing data.	On Track
Advocate for connected and inclusive communities that can access the essentials of daily life	The City continues to support an increase in affordable and social housing through the City's funding initiatives, and work on NSW government development proposals such as Waterloo South. The City advocates for access to fresh, nutritious and affordable food including working with local community organisations via our Food Operations Working Group, and directly through our Food Support Grant program. The City continues to support the community through the delivery of Green Square Public School and community spaces, as well as programs through our libraries and community centres.	On Track
Increased employment and access to procurement		
Develop and implement an Aboriginal and Torres Strait Islander procurement strategy in consultation with Aboriginal and Torres Strait Islander stakeholders and staff	The Procurement Transformation project will develop strategies to embed Aboriginal and Torres Strait Islander procurement into the City's framework of policies, procedures and processes.	Watch
Implement the City's Aboriginal and Torres Strait Islander workforce strategy in consultation with Aboriginal and Torres Strait Islander stakeholders and staff	In the year to date, the City has created the First Nations Opportunities newsletter, delivered cultural safety workshops for senior managers and published a Year in Review report, highlighting the achievements to date from the Aboriginal and Torres Strait Islander workforce strategy. In addition to this, Aboriginal and Torres Strait Islander employees delivered internal events for employees during NAIDOC Week and have played a key role in the development and implementation of the City's Aboriginal and Torres Strait Islander Cultural Awareness training and the development of the anti-racism framework. The City continues to implement the Aboriginal and Torres Strait Islander workforce strategy in consultation with Aboriginal and Torres Strait Islander stakeholders and staff and has also developed recruitment guidelines to support inclusive recruitment practices including recruitment to identified and targeted roles.	On Track

Build community skills and capacity											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Rent concessions given by the City through the accommodation grants program – leases for social initiatives	\$ '000	3,583.15	3,577.87	-	851.76	924.13	-	-	1,775.88	This includes revenue forgone through the Accommodation Grants program. This includes KU John J Carroll Preschool in Surry Hills, Redfern Legal Centre Ltd at Redfern Town Hall and The Women's Library at Newtown Town Hall.	Indicator Only
Social grants approved by the City of Sydney	\$ '000	5,177.96	4,991.31	-	3,412.31	1,590.22	-	-	5,002.53	In the first half of the financial year, 164 social grants were approved by Council. These projects were awarded through the City's Community services, Aboriginal and Torres Strait Islander collaboration fund, Food Support, Festival and events sponsorship, Innovation and ideas, Quick Response, Adhoc submissions, Street Banner Sponsorship and Venue hire support grant programs. This includes support to Redfern Youth Connect to deliver programs that keep Aboriginal young people safe and engaged, Workventures to provide refurbished smartphones, laptops and mobile data to disadvantaged individuals in the local area and supporting City of Sydney Basketball Association in critical infrastructure works to the Alexandria Basketball Stadium.	Indicator Only

6.4 Communities are engaged and actively participate in the governance of their city

Major Programs	Progress To Date	Status
Community engagement		
Implement the Community Engagement Strategy to involve the community in the City's decision making processes for projects, strategies, policies and services	Our Community Engagement Strategy outlines the role communities play in our decision making processes, and includes our community participation plan which describes the public exhibition and notification processes for land use planning matters. An easy read version is available on the City's website. An accessible guide to decision-making at Council is also available online. Key projects open for consultation between July and December 2024 included the public exhibitions of the cultural strategy, economic strategy, environment strategy and engagement activities to inform the new Inclusion Disability Action Plan. We also delivered a CityTalk event 'I choose Sydney – what's driving Sydney's future prosperity?' on 1 August, attended by 412 people where Sydney's new economic strategy 2025–2035 was discussed. In October, we launched a new online community engagement system, including a refreshed Sydney Your Say webpage design and new ways to collect feedback through new online tools. The new system will help us implement the Community Engagement Strategy more effectively by making our online engagements more inclusive and two-way, which are key principles within the strategy.	On Track

Provide inclusive, clear, accurate and accessible information to the community

Provide updates on our policies, services, projects and programs through communications that reflect and reach the diverse communities of the city

In Q2 we produced a wide variety of communications that reflect and reach our diverse communities, including:

- 25 community centre e-newsletters with details of events and activities for older people and non-English speakers
- 1 Green Square community development newsletter
- 2 youth program newsletters with details of events and activities for young people
- promotion of Seniors Christmas reception in Town Hall
- promotion of Intersex Awareness Day film screening in October
- celebration of Diwali on our social media channels in October
- recognition of Indigenous Business Month in October with a video profiling 5 Aboriginal and/or Torres Strait Islander-owned businesses
- promotion of Trans Day of Remembrance in November
- promotion of International Day of People with Disability in December
- a photo gallery of historical LGBTIQ+ pics from the Sydney Star Observer archives
- videos about improving accessibility of businesses in partnerships with Guide Dogs NSW
- we have increased the accessibility of our social media content including adding image descriptions on all our social media content.

On Track

Council elections

Ensure all electoral processes are well managed and meet legislative requirements

The City now has the same responsibilities to its non-residents as every other local government authority in New South Wales and has fully transitioned to meet its current obligations. New processes have been documented and new management roles are in place to ensure the City meets all legislative requirements. All obligations for the 2024 local government elections were successfully met.

On Track

6.5 Communities have the skills, tools and access to technology to engage and participate in a digital life

Major Programs

Progress To Date

Status

Equitable access to technology

Deliver free access to technology throughout our community facilities and relevant programs to support digital literacy

Free access to technology was delivered through our community facilities and programs to support digital literacy including:

- 209,760 free Wi-Fi sessions via public Wi-Fi across 10 library locations
- 354,042 sessions across over 30 community centres and venues for hire
- 90,844 PC sessions across 10 library locations. Free public access computers are offered in 6 community centres and in education and care services for use by community members and children
- 18 sessions delivered to improve digital literacy and inclusion in our libraries and community centres
- 232 Public access computers and 20 multifunction devices made available across 19 community facilities providing free access to internet, printing, scanning, photocopying, Microsoft Office and Adobe Creative Suite.
- 285,646 hours of available access to PAIT services
- 187,758 instances of the City of Sydney library app being launched

On Track

6.6 There is equitable access to education and learning opportunities

Major Programs		Progress To Date								Status	
Capacity building											
Ensure equitable and affordable community access to education programs through our libraries and learning programs		A range of equitable and affordable programs were offered to the community through our community centres and libraries to provide education and learning opportunities. Highlights include: • 11,786 attendees at 279 face-to-face early literacy programs including bilingual and Auslan Storytime • 407 attendees at 32 programs developed and delivered in our libraries including after-school tabletop games, seed planting and a Christmas “crafternoon” • 8 programs specifically addressing digital literacy and inclusion in community centres • 26 attendances at two Connect Sydney training and capacity building workshops at Redfern Community Centre and 119 Redfern Street, Redfern • 1,513 attendees at 33 library outreach events • 5 online book club meetings • 300 attendances at 35 targeted programs to promote lifelong learning across our community centres including creative writing, English conversation class cooking and nutrition, ukulele classes, maintaining mental and physical health, staying socially active and managing medicines								On Track	
Provide education and care services and facilities across the local area, including preschool, long day care, occasional care and outside school hours care services		The City’s education and care services have supported 603 children to access a range of services including long day care, occasional care, pre-school and outside school hours care. Highlights include: • 30,800 sessions of care across 10 services with 9,030 (29%) offered at a discounted rate or free • a range of fun, educational and recreational programs, including children’s graduation celebrations and excursions to the Botanical Gardens, Monkey Baa Theatre and Centennial Park. • inclusion of vulnerable families through continued partnerships between families and support agencies • family events and involvement, including morning teas, reading and craft sessions and end of year celebrations • annual sports day for preschool aged children, early childhood educators day, book week parades and activities, Olympics activities, NAIDOC week experiences, dental week activities, excursions to the Australian museum and Coal Loader centre for Sustainability • Vacation care excursions to cinemas, aquatic centres, local playgrounds and Sydney Zoo • Children attending after school hours care programs made Christmas cards for Meals on Wheels recipients								On Track	
Capacity building											
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result					Comment	Status
					Q1	Q2	Q3	Q4	YTD		
Children supported through City operated education and care services (long day care, occasional care, preschool, outside school hours care)	No.	851	845	-	573	30	-	-	603	This is on par with the same period last year	Indicator Only
Approved early education and care places (long day care, occasional care and preschool) in the city	No.	6,746	6,721	-	-	-	-	-	-	Reported annually in June	Indicator Only
Sessions of care provided at the City’s education and care services (long day care, occasional care, preschool, outside school hours care)	No.	56,802	58,007	-	16,232	14,568	-	-	30,800	This represents a 6.3% increase compared with the same period last year	Indicator Only

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result					Comment	Status
					Q1	Q2	Q3	Q4	YTD		
Discounted and free sessions of care provided at the City's education and care services (long day care, occasional care, preschool, outside school hours care)	No.	22,473	18,085	-	4,782	4,248	-	-	9,030	This represents a 1.5% decrease compared with the same period last year	Indicator Only

6.7 A sustainable and equitable food system that increases access to nutritious and affordable food

Major Programs	Progress To Date	Status
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Research, collaborate and investigate

Coordinate research and engagement on sustainable urban food systems to identify partners, future priorities, actions and delivery pathways	This quarter, progress continued on developing a sustainable food system strategic statement, with further opportunities identified to integrate it into the City's existing and upcoming strategies, operations, and partnerships. City staff remain actively engaged with regional and international food system networks, including Sustain and the Milan Urban Food Policy Pact, to share knowledge and best practices. Locally, the City continues to strengthen food security and urban food systems through our Food Operations Working Group, City Farm, community gardens network, meals-on-wheels, cooking programs in community centres, food support grants, and food waste reduction initiatives.	On Track
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Improve food security

Enable community responses to improve food access through grants, partnerships, and collaborations	Since July 2024, a total of \$1,591,617 in cash and value-in-kind was approved for 41 food relief related projects through the City's Community services, Food support, and Quick response grants. This includes support for Aboriginal Medical Services to provide fresh produce and meals to their clients, Glebe Youth Services to enhance access to fresh and nutritious food to families in Glebe and First Nations Response to provide culturally appropriate support to Aboriginal and Torres Strait Islander residents. In addition, a total of \$160,000 was approved for donations to 16 local community organisations to help with meals, food hampers and gifts over the holiday period, including Mudgin-Gal Aboriginal Corporation, The Twenty Ten Association, Wyanga Aboriginal Aged Care Program and Asylum Seekers Centre. The City's Food Operations Working Group connects community organisations to the broader food system to collaborate for impact.	On Track
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Improve food security

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result					Comment	Status
					Q1	Q2	Q3	Q4	YTD		
Meals provided through the City's Meals on Wheels service	No.	40,690	44,475	-	12,219	12,663	-	-	24,882	This represents an increase of 16% compared with the same period last year.	Indicator Only

SD07 Resilient and diverse communities

The city and its public places and infrastructure can withstand impacts from a changing climate and emergency situations. We work with communities, businesses, and other organisations to strengthen connections and networks, to prepare the city and be able to recover from most situations

7.1 Communities are connected and socially cohesive

Major Programs	Progress To Date	Status
Strengthen social cohesion		
Foster cross-cultural awareness, tolerance, and connections among people from diverse cultural backgrounds through services, programs and events	Services, programs, events and targeted activities were offered across the City to foster cross-cultural awareness, tolerance and connections among people from diverse backgrounds. Highlights include: • 86 targeted programs supporting inclusion and diversity across our community centres • Over 800 attendances at open days across our community centres • 716 attendances at end of year celebrations across our community centres and at the Senior's Christmas Reception at Sydney Town Hall • 129 attendees at Aboriginal Cultural talks delivered by Custodians and local Elders • 300 attendances at the Spring into Green Square event and 250 attendances at the Green Square multicultural games day in Joynton Avenue Park, Green Square • 135 international students participating in the International Student Leadership Ambassador Program as ambassadors • 108 attendances at two events delivered through the International Student Leadership Ambassador Program to support international students to build community connections	On Track
Collaborate to address loneliness and social isolation		
Support sectors of the community who are at risk of loneliness and isolation, including young people, older people, people of diverse sexualities and genders and intersex people, new migrants and international students	A wide range of low and no cost programs and activities were offered through our community centres and other locations across the City to support community members at risk of loneliness and isolation. Highlights include: • 608 attendees at a fitness group for older adults at Ultimo Community Centre • 223 participants in walking groups across the local area • 209 attendees at retro gaming workshop for mobility impaired, neurodiverse and rainbow young people • 80 attendees at an end of year pool party for young people • 181 attendances at events supporting people of diverse sexualities and genders and intersex people, including for Wear it Purple, Intersex Day of Awareness and a community vigil and workshop for Transgender Day of Remembrance • 640 attendances at 15 international student programs and events • Over 800 attendances at open days across our community centres • 716 attendances at end of year celebrations across our community centres and at the Senior's Christmas Reception at Sydney Town Hall	On Track

7.2 Everyone has equitable and affordable access to community and cultural facilities and programs, supporting social connection and wellbeing

Major Programs					Progress To Date					Status		
Equity and affordability												
Deliver a diverse, inclusive and accessible range of affordable community programs, events and activities through community facilities					A range of programs were offered to ensure community social inclusion, connection and participation. A total of 146 programs were offered, with 154,611 people attending. Highlights include: • 87 programs to increase inclusion and diversity • 67 programs to support participation of people with disability • 69,139 attendances at targeted programs to improve community health and wellbeing • 8 programs in community centres to improve digital literacy and inclusion • 350 attendances at Clothes Swap events at Juanita Nielsen Centre • 150 attendances at the Abilities Unleashed event for adults and youth/children providing a fun and inclusive day of adaptive sports activities • 176 attendances at educational talks on topics such as the effects of climate change, aging well, understanding medicines and dosing and developing social media strategies • 26 attendances at 2 Connect Sydney training and capacity building workshops at Redfern Community Centre and 119 Redfern Street, Redfern • 90 attendances at the Transgender Day of Remembrance community vigil and workshop at East Sydney Community and Arts Centre, Darlinghurst					On Track		
Accessibility and inclusiveness												
Manage the property portfolio to ensure that planned upgrades to community facilities make spaces more inclusive to all and optimise community needs					The City has an ongoing funding program for the renewal and upgrade of the community facility portfolio to make spaces more inclusive to all and optimise community needs. In the year to date, community facilities that have been renewed or upgraded to be more inclusive include 119 Redfern St, Pyrmont Community Centre, City Recital Hall and Customs House.					On Track		
Support social connection and wellbeing												
Collect, analyse and report data within the Community Indicators framework to identify wellbeing trends and to inform priority programs and services					The Community Wellbeing Survey has been completed. The results have been added to the Community Wellbeing Indicators, and all other indicators have been updated. The Community Wellbeing Indicators report has been completed and is available on the City's website. The results have been used to inform the State of our city report 2024, Youth Civic Engagement, and the Community Strategic Plan refresh (currently underway).					On Track		
Equity and affordability												
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result			Q4	YTD	Comment	Status
Bookings of City Spaces facilities and venues at community or reduced rates or through a fee waiver	%	-	68	-	63	66	-	-	-	66	This is on par with the same period last year	Indicator Only
Overall attendance at City Spaces	No.	260,748	298,919	-	92,030	84,228	-	-	-	176,258	This represents a 15.8% increase compared to the same period last year	Indicator Only

7.3 Infrastructure, services and communities are prepared for and can withstand the impacts of acute shocks and chronic stresses and emergency situations

Major Programs	Progress To Date	Status
Resilience and climate risk management planning		
Implement the City of Sydney area Resilience Strategy	During the reporting period work progressed on several focus area from the Strategy, including the roll-out of a community preparedness pilot program, further mapping work, and awarding grants to community organisations working on resilience initiatives.	On Track
Partner with regional governments, business and the community to facilitate development and delivery of the second Resilient Sydney Strategy for the Greater Sydney region	In November 2024, Resilience Ambassadors were invited to an in-person workshop to contribute to the development of the vision and mission for the new Resilient Sydney Strategy. Building on the Resilient Sydney Strategy Summit (attended by 171 local and state government and industry stakeholders) significant community engagement has taken place to refine and finalise strategy actions in Q2. The draft strategy has been reviewed by the Resilient Sydney Steering Committee and the final strategy will be released in early 2025. A project evaluation has been undertaken to review the strategy development process, this has included stakeholder interviews and review of technical documents and engagement processes. The Theory of Change has been refreshed with key partners, this has included a workshop with Resilience Ambassadors. A Caring for Country capability matrix has been developed and a workshop was held with the NSW Reconstruction Authority on dignity principles.	On Track
Implement the City's Floodplain Management Policy and plans and work collaboratively with asset owners and developers to fund and implement flood risk management plan actions, incorporating climate change scenarios	The City has an adopted interim floodplain management policy. The policy is being implemented through the development approval process. An update to the Sydney DCP to incorporate the provisions of the policy is currently on public exhibition. The City continues to work collaboratively with asset owners and developers to ensure that flood risks are appropriately managed.	On Track

Support communities to build capacity and capability for resilience

Work with the community, emergency services and relevant agencies to build capacity and resilience to prevent, prepare, respond and recover from emergencies	The Local Emergency Management Committee has recently completed a review of the Local Emergency Management Plan and update to the Local Emergency Management Pre-incident Recovery Plan.	On Track
Support communities beyond our local area and international communities experiencing emergency situations	In the first half of the year, 17 donations were approved by Council for a year to date total of \$182,000. These donations were made to Rising Tide for the Democratic Right to Protest, and 16 local organisations for Food Support over Christmas, including Mudgin-Gal Aboriginal Corporation, The Twenty Ten Association, Wyanga Aboriginal Aged Care Program and Asylum Seekers Centre.	On Track

7.4 The city economy is diversified to strengthen its resilience

Major Programs	Progress To Date	Status
Economic diversity		
Invest in projects delivered through alternative business models that support equitable and inclusive economic development	In the first half of the year, 45 grants were provided by the City to social enterprises with a year to date value of \$2,122,576 in cash and value-in-kind. These projects were supported through the City's business sector support, community services, festivals and events sponsorship, food support and innovation, and ideas grants. This includes support for Social Enterprise Council of NSW & ACT (SECNA) to support social enterprises to harness impact measurement tools to effectively articulate their outcomes and impact and The Co-operative Federation Ltd with a capacity development program for co-operative enterprises to strengthen the local co-operative economy.	On Track

Economic resilience

Contribute to metropolitan and state-wide strategic economic planning

The new Economic Development Strategy 2025-2035 was adopted in December 2024 following feedback from the stakeholders, including the City's Business Advisory Panel, NSW Government agencies, peak bodies, and the community. We participate in NSW Government working groups and committees including the NSW Night Time Economy Councils' Committee, NSW Government's 24-Hour Economy Advisory Group, Visitor Economy Greater Sydney Local Councils Group, and Study NSW International Student Experience Consultation Committee, providing recommendations to the Study NSW International Education Advisory Board. We are also the Chair of the Council of Capital City Lord Mayors National Economic Development group and sits on the Tech Central Alliance steering committee that is working to drive the development of the innovation district and convene regular meetings with local business chambers and peak bodies. Staff participated as speakers and attendees at Neon Forum in October, the Office of the 24 Hour Economy Commissioner's annual industry conference to develop the 24 economy in Sydney.

On Track

7.5 People feel safe in the city

Major Programs

Progress To Date

Status

Collaboration

Work with police and other organisations to deter, detect, delay, and respond to incidents in the public domain

The City continues to support the NSW Police with the Street Safety Camera Programs 24/7 operations. At the end of Q2 we had received 697 applications for CCTV footage with 466 released to support the police in investigating and prosecuting offences.
The City is also a member of several precinct security groups including Martin Place, Pitt St Mall, Circular Quay, Town Hall, and Anzac Memorial. These groups provide an opportunity for businesses and landowners to collaborate efforts to ensure the safety of crowded places.
The Security and Emergency Management Unit has continued to provide NSW Police support with the management of public safety during major events and protest activities through access to CCTV monitoring.

On Track

Embed the NSW Child Safe Standards

Ensure effective implementation of the NSW Child Safe Standards across our organisation

The NSW Child Safe Standards continue to be embedded into practice at the City including through numerous operational Child Safety procedures in line with the commitments of the revised policy endorsed by Council in July 2024
Highlights include:
• The revised Child Safety Policy was endorsed by Council on 29 July 2024, replacing the previous version from September 2022
• implementation of local child risk management plans that minimise and mitigate the risk for abuse to occur at City programs, facilities, and venues where children may attend
• development of a new child safety incidents register to streamline reporting, notification and investigation of incidents across the City
• review of the Child Safety training program for relevant City employees.

On Track

Community safety											
Operate patrols to monitor legislative compliance and respond to complaints including but not limited to parking, development consents, companion animals, noise and unlawful trading			For the first half of the financial year Rangers have spent 91,955 hours on targeted patrols to monitor legislative compliance and respond to customer complaints, including but not limited to Parking, Development Applications, companion animals, noise, litter and unlawful trading.							On Track	
Deliver programs to improve safety			In September, the City launched Belmore Park After Dark for the Safer Cities Her Way initiative in partnership with Transport for NSW, including a suite of works and activations to increase perceptions of safety for women, girls and gender diverse communities. The City coordinated the domestic and family violence sector interagency to bring together organisations working to prevent and respond to domestic and family violence and sexual assault in Sydney. The City delivered a program of initiatives with specialist services as part of the United Nations 16 Days of Activism Against Gender Based Violence from 25 November to 10 December, including the No More Empty Shoes Vigil with the NSW Vigil Collective, the “Loud Way Home” launch in partnership with ACON to amplify the voices of LGBTQ+ victim-survivors of sexual assault and training for community on responding with compassion and trauma informed support. The City endorsed 218 alcohol restrictions to prevent alcohol-related crime.							On Track	
Community safety											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
People attending community safety events / programs	No.	-	2,484	-	-	1,174	-	-	-	1,174	Indicator Only
Community safety program participants who report an increase skills or knowledge	%	-	96.5	-	-	94	-	-	-	94	Indicator Only
Community safety program participants who know where to get help if they need it	%	-	84	-	-	88	-	-	-	88	Indicator Only
7.6 Communities are empowered to lead the change they want to see in the city											
Major Programs			Progress To Date								Status
Community led solutions											
Integrate community wealth building within our economic strategy and our operational activities			Our new Economic Development Strategy 2025 -2035 has community wealth building principles embedded throughout to support inclusive and sustainable economic development that empowers local communities. In particular the new strategy features momentum building projects underpinned by community wealth principles including supporting indigenous enterprises, exploring localised circular economies, putting vacancy to creative use and promoting vibrant streets. With the adoption of the strategy in December, work will now commence on these projects in 2025.							On Track	

Strong Aboriginal and Torres Strait Islander community-controlled sector

Support local Aboriginal and Torres Strait Islander community needs and aspirations that are community controlled and self-determining through the City's grants and sponsorship program

In the first half of the year, 45 grants were provided to Aboriginal and/or Torres Strait Islander individuals, groups and organisations for a year to date value of \$1,886,478 in cash and value-in-kind. These projects were supported through the City's Aboriginal and Torres Strait collaboration fund, Community services, Creative grants, Festival and events sponsorship, Food Support Grants, Innovation and Ideas, Donations and Quick response grants. This includes support for Redfern All Blacks Rugby League Football Club and Waterloo Storm NRL team to participate in the Koori Knockout, Kinchela Boys Home providing culturally safe support to residents effected by the Waterloo South Relocation and First Nations Response to expand its food relief services in a culturally appropriate and dignified way to Aboriginal and Torres Strait Islander people in the local area.

On Track

Strengthen young people's civic engagement

Deliver youth civic engagement programs

A number of programs were implemented to strengthen young people's civic engagement.

Highlights include:

- 78 attendances by young people at the 'Fresh Perspectives: A Conversation on Civic Engagement' event at Lower Town Hall. This free panel discussion encouraged young people to meaningfully participate in civic systems and address the gap in traditional civic participation among young people
- 120 attendances at 6 Youth Opportunities Program sessions.

On Track

Strong Aboriginal and Torres Strait Islander community-controlled sector

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result Q2	Q3	Q4	YTD	Comment	Status
Suppliers engaged by the City of Sydney who identify themselves as Aboriginal and Torres Strait Islander	No.	-	76	-	-	50	-	-	50		Indicator Only
Value of spend with Aboriginal and Torres Strait Islander businesses	\$ '000	1,421.5	1,970	2,000	-	1,621	-	-	1,621		On Track
Grants approved by the City of Sydney to Aboriginal and Torres Strait Islander people, groups and organisations	\$ '000	1,630	1,936.74	-	1,332.04	554.44	-	-	1,886.48	In the first half of the financial year, 45 grants were provided to Aboriginal and/or Torres Strait Islander individuals, groups and organisations for a year to date value of \$1,886,478 in cash and value-in-kind.	Indicator Only

SD08 A thriving cultural and creative life

We are proud of the city. We are all able to participate in, contribute to and benefit from the city's cultural life

8.1 We value our cultural life and champion our creative industries

Major Programs	Progress To Date	Status
Public art		
Deliver the City Art program including commissioning public art works and maintaining, conserving and communicating the City Art Public Art collection	'In through the out door' by Callum Morton was recently completed, delivered as part of the City Centre Public Art Plan authored by Curator Barbara Flynn. A migration of the City's public art website 'City Art' has also been completed with all public art related content now migrated into the City's corporate website. In Green Square under the guidance of Curator Amanda Sharrad, the Connecting Project 'Here is Here. And Everywhere' by Tobias Rehberger is currently in construction. The City's conservation program is ongoing with a major restoration of the Chinatown Gates in Dixon Street and the Annette Kellerman Murals in Cook and Philip Park Pool underway as well as restoration of 'Waterfalls' in Sydney Park. Recently completed conservation projects include Wahganmuggulee (Farm Cove) by Brenda L Croft is now complete on the foreshore in the Botanic Gardens. As is the restoration of the Walter Renny, Georgina Street and Sandringham Gates.	On Track
Investment in local creation and production		
Provide opportunities through our cultural funding and programs to increase creative participation, enhance creativity in the public domain and strengthen the local cultural and creative economy	In the first half of the year, 102 cultural projects were approved by Council contributing to a year to date total of \$4,716,233 in cash and value-in-kind. These projects were supported through the City's Creative grants, Festivals and events sponsorship, Innovation and ideas, Quick response, Street banner sponsorships, adhoc submission and Venue hire support grants. This includes support for Diversity Arts Australia to deliver Creative Cultural Equity Training and Soul of Chinatown Inc to produce of a short film inspired by true events in Chinatown and Support to Griffin Theatre for a major redevelopment of the historic Stables Theatre. Additionally, a total of \$1,303,667 in rent foregone was provided to cultural organisations in our Accommodation Grant Program for long term use of the City's spaces, which includes Pride History Group at Benledi House in Glebe and Australian Design Centre at 101-113 William Street, Darlinghurst.	On Track
Sydney is an innovative, creative and global city		
Produce an annual program of events and festivals that showcase local stories internationally, champions local cultural production, and actively engages with local communities	The City of Sydney's events continue to showcase and celebrate local precincts and communities. All key programs including Sydney Streets, Art & About, Sydney Lunar Festival, Sydney New Year's Eve and Sydney Christmas engage and highlight local creatives, suppliers, artists, performers and organisations. For the Sydney Streets program, the City works closely with local businesses, chambers of commerce, community organisations and creatives on the development and programming of each event. Sydney New Year's Eve includes extensive consultation and involvement from local landholders, key stakeholders and a range of resident and community groups to produce safe and enjoyable events each year, as well as showcasing local creatives and performers throughout the program. A series of community and stakeholder roundtable meetings are held to develop the Sydney Lunar Festival each year, to ensure the celebrations are culturally appropriate and reflect local communities.	On Track

Prioritise local culture

Implement the City's history and curatorial programs

The City of Sydney continues to deliver advice and engagement programs to share Sydney's history, heritage and culture with the community. Staff contribute research to shape bespoke hoardings and park signage, and the Barani website remains a major access point for Sydney's Aboriginal history. A display of objects from the Civic Collection is open to the public within Town Hall House. A total of 12 self-guided historical walking tours have been converted to accessible PDFs for download from the City's website. Staff have delivered tours of Sydney Town Hall to visiting international delegations.

On Track

Connect with and engage the community

Deliver an inclusive, welcoming cultural program within City operated cultural venues

More than 737 people participated in 61 online and face-to-face cultural programs across City operated venues. Programming recognised dates of significance such as International Day of People with Disability, National Recycling Week and Social Inclusion Week. Feedback remains positive with 89.7% of respondents saying they learnt something new, 89% said the programs inspired creativity, 77% felt that the programs helped them feel connected to the community and 87.6% felt welcome and included. Highlights included choir sessions, an LGBTIQ+ discussion group at Kings Cross Library and a comedy performance at Green Square Library with award-winning comedians sharing insights into living with disability. The City of Sydney remains committed to accessibility with many Storytimes, talks and workshop programs being Auslan interpreted.

On Track

Investment in local creation and production

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result	2024/25 Result	2024/25 Result	2024/25 Result	2024/25 Result	Comment	Status
					Q1	Q2	Q3	Q4	YTD		
Cultural grants approved by the City of Sydney (excluding major events)	\$ '000	2,906.72	2,715.23	-	1,688.44	1,724.13	-	-	3,412.57	In the first half of the year, 102 Cultural projects were approved by Council contributing to a year to date total of \$3,412,567 in cash and value-in-kind.	Indicator Only
Creative personnel supported by City of Sydney programs	No.	14,127	13,254	-	-	7,199	-	-	7,199	Creative personnel have been engaged primarily through creative spaces programs, Major events and cultural programs.	Indicator Only

8.2 Aboriginal and Torres Strait Islander people and their cultural practice are visible and respected

Major Programs	Progress To Date	Status
Continue to work with Aboriginal and Torres Strait Islander people to improve local cultural representation		
Commission a series of public artworks to deliver the Eora Journey: Recognition in the Public Domain program, as part of the City Art Public Art program	The City has completed 4 of the 7 public art projects in the Eora Journey; Recognition in the Public Domain program, originally curated by Hetti Perkins, and now by Eora Journey Curator Emily McDaniel. The most recent project being 'bara', Monument for the Eora by artist Judy Watson. Stage two of the Redfern Terrace project, which sees the corner terrace of Hugo and Caroline Streets reimaged as a living museum to celebrate Aboriginal stories, culture and activism adjacent to 'The Block'. The Open EOI calling for submissions from Aboriginal and Torres Strait Islander lead teams closed on 19 November and is currently being evaluated, a number of teams will be shortlisted to develop their ideas further as part of a select tender. Yananurala, is in development with artist Lucy Simpson carrying out design development of her concept in response to the brief for the first project 'Sitelines and Conversations' and community consultation. The project is being developed in partnership with Place Management NSW and project partners including cultural institutions. Community consultation for a public artwork to celebrate the Sydney Aboriginal language at Tara/Dawes Point, the site where Patyegarang, a young Aboriginal woman, gifted the language to William Dawes, who recorded it in his notebooks for future generations is in development. A video will be produced with Aboriginal and Torres Strait Islander community members to communicate the project and the role of language in it, to the broader community.	On Track

8.3 An increasing number of creative workers live or work in the city

Major Programs	Progress To Date	Status
Encourage investment in new creative employment space		
Investigate and advocate for innovative partnerships, financing models and revenue streams to support the delivery of new cultural infrastructure at scale	Council endorsed the new Cultural Strategy for the City of Sydney 2025-2035. This strategy has a number of actions that directly relate to the provision of Cultural Infrastructure. This includes a Cultural Infrastructure Grants Program and the establishment of a Creative Land Trust.	On Track
Encourage creative and cultural organisations and operators to live and work in Sydney		
Support providers to deliver cultural services and programs in City cultural assets	Joynton Avenue Creative Centre and 107 Redfern Street properties were returned to the City by the former operator at the end of September. The City is managing these sites and continues to support existing tenants. East Sydney Community and Arts Centre, managed by Brand X commenced its Flying Nun residencies with 4 shows, 541 audience and \$9,861.23 in artist profit, they opened Ground Zero; a supported performing arts residency for individuals or groups of performance makers who identify as disabled; inclusive of d/Deaf, the hard of hearing, and/or neurodivergent, and supported Wondiverse to present a neurodivergent performance and arts event for young people. City of Sydney Creative Studios, operated by Brand X, includes 30 purpose built creative spaces. There have been 9298 bookings since opening mid-May 2022, with long-term tenant spaces at an average of 97% occupancy. Of the 35 City owned spaces offered to cultural organisations, other highlights include kil.n.it experimental ceramics studio holding workshops for women affected by alcoholism in their families; Jessie Street National Women's Library Annual luncheon; Tom Bass Sculpture Studio School celebrating 50 years; Firstdraft Gallery's annual auction; Readymade Works hosting Dirty Feet's "Out of the Studio" emerging choreographer development program; 2 Indigitek Tech tertiary scholarships progressing to internships; and Antenna Film Festival running their annual Rough Cut workshop to support documentary editing and distribution.	On Track

Encourage investment in new creative employment space											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	Q1	2024/25 Result				Comment	Status
		Result	Result	Target		Q2	Q3	Q4	YTD		
Creative organisations in creative spaces supported by the City of Sydney	No.	75	72	-	62	95	-	-	95	The City provided 35 spaces to 95 creative and cultural organisations through various creative space programs.	Indicator Only

8.4 Sydney's cultural life reflects the diversity of our communities

Major Programs	Progress To Date	Status
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Diversity of workers and audiences

Deliver cultural programs and events that represent the cultural and social diversity of the community	The City presented multiple events across the local government area, each with a distinct programming focus to celebrate the character and amenity of the area. This included Sydney Streets events in Redfern, Pyrmont, Surry Hills, Darlinghurst, Glebe and Haymarket. The Haymarket event was timed to coincide with the Mid-Autumn Festival, a harvest festival celebrated across China. Multiple Capital Works launch events were held, designed to celebrate improvements and building work in the public domain. In addition, the City presented multiple Christmas events including the Lighting of the Martin Place Christmas Tree and Santa's Sleigh Ride through the City.	On Track
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Diversity in creative workforce and leadership

Provide support to a range of cultural groups that reflect the diversity of our communities	A total of 39 Creative and Cultural projects were allocated grants across Innovation and Ideas, Festivals, and Quick Response Grants, Venue and Street Banner Support programs. A total of \$607,311 in cash and \$159,346 value in kind was approved. This included support for Ryan Whitworth-Jones' Aboriginal Theatre production, a concert by LGBTQI+ Kit Spencer and Geetha Balackrishnan's Sound Sorcery. We continue to support 22 cultural organisations under our Accommodation Grants Program.	On Track
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8.5 There is an increased supply of accessible creative space

Major Programs	Progress To Date	Status
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Stable and affordable creative space

Support and monitor the delivery of cultural space incentivised by the Oxford Street planning controls	The City continues to assess development applications that seek to utilise incentives under the Oxford Street planning controls through the delivery of cultural spaces. No development applications proposing cultural and creative floor space are currently under assessment within the Oxford Street Precinct. There was one application approved in November that included cultural and creative floor space.	On Track
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Stable and affordable creative space

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Rent concessions given by the City through the accommodation grants program – leases for cultural initiatives	\$ '000	2,987.74	3,130.55	-	722.94	580.73	-	-	1,303.67	This includes revenue forgone through the Accommodation grants program for long term use of the City's spaces, which includes Pride History Group at Benledi House in Glebe and Australian Design Centre at 101-113 William Street, Darlinghurst.	Indicator Only

SD09 A transformed and innovative economy

The city maintains its position locally, nationally, and internationally as a destination for business, investment, and talent. Innovation is central to the economy and transformation has occurred across all industries. Wealth and benefits are shared equitably

9.1 An expanding innovation economy will support Sydney's future prosperity

Major Programs	Progress To Date	Status
Develop and promote the Tech Central Innovation precinct		
Work collaboratively with the Tech Central Alliance and other agencies and organisations to position Tech Central as the driver of place-based innovation	We are working with stakeholders to position the Tech Central area as the driver of place-based innovation and meet monthly with Investment NSW. Our Economic Development Strategy 2025-2035 provides a place-based approach to economic development that supports the Tech Central innovation district. The strategy also includes a Momentum Building Project, "Unlocking Tech Central via Broadway" which specifically targets improving the performance of Tech Central.	On Track
A safe and desirable destination		
Work collaboratively with relevant organisations to help promote Sydney to potential investors, global companies, entrepreneurs, researchers and talent	The City continues to work closely with Business Events Sydney to support the attraction of domestic and international business events for Sydney for the period 2024-2028. Five letters of support were provided during the period to assist BE Sydney with their bids for international business.	On Track
Support local businesses – technology and innovation		
Deliver and support free capacity building programs for businesses and tech startups that encourage innovation, diversification, and adoption of new technologies across emerging and priority sectors	To date the City has approved a total of \$655,058 in cash funding to 18 projects through the Business sector support and Innovation and ideas grant programs. This included \$30,000 in cash funding to Aus Defi to support monthly events showcasing local AI technology for business, \$48,200 in cash funding for Business Council Co-operatives and Mutuals Ltd to support the self-determination and economic development of First Nations community-controlled organisations and \$40,000 in cash funding for Taxis NSW Ltd to develop an online visitor ambassador accreditation program for taxi drivers.	On Track
Support creative industries		
Deliver and facilitate opportunities for skills development, collaboration and capacity building to ensure cultural sector resilience and sustainability	The City collated and distributed a regular digest email of support information, funding and collaboration opportunities relating to the cultural sector, to cultural tenants and cultural grant recipients. Sector support programs funded by grants from the City included the Making Space for Culture Incubator to build knowledge, capabilities and connections between the cultural and property sectors to address Sydney's creative space shortage and a series of quarterly hybrid panel discussions exploring access and inclusion and showcasing best-practice digital access was delivered for the creative sector.	On Track

Support local businesses – technology and innovation											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Economic grants approved by the City of Sydney	\$ '000	799.1	1,372.97	-	806.03	464.47	-	-	1,270.5	To date, 33 economic grants have been approved by Council through the Business sector support, Festival and events sponsorship, Innovation and ideas and Haymarket Activation grant programs. This includes support for Haymarket Alliance Inc to deliver Neon Playground 2.0 a three-week lights, music and art activation in the Haymarket area, for Guide Dogs NSW/ACT to educate local businesses on Guide Dog access rights and for Boomerang Labs Ltd to run a ten week circular economy program in Chippendale for investment-ready circular startups.	Indicator Only

9.2 The transition to a zero-carbon economy offers new economic opportunities		
Major Programs	Progress To Date	Status
Innovation and commercialisation of research		
Work closely with the operator of Greenhouse, the City’s new business innovation space at Circular Quay to provide affordable workspace, capacity building programming, and access to funding for green and climate tech startups	To date, the City has provided a total of \$1,368,124 in rent abatement to Greenhouse through the Accommodation grant program to operate a climate tech focused innovation hub situated at Circular Quay. In addition, the City approved a total of \$58,231 in cash funding through the Innovation and ideas grant program for two projects to be delivered by Greenhouse, including \$45,596 in cash funding for a project to boost sustainable finance opportunities for climate tech and circular economy infrastructure and \$12,635 in cash funding to support Sydney Climate Action Week activities.	On Track
Promote and support development of key green sectors		
Explore opportunities to position Sydney as a regional hub for sustainable finance, in collaboration with the NSW Government, Australian Sustainable Finance Initiative, and other key stakeholders	Our Economic Development Strategy 2025-2035 prioritises the transition to a green and circular economy to support Sydney's as a regional hub for sustainable finance. We continue to explore this with both the Australian Sustainable Finance Institute and the NSW government. We opened the Greenhouse Climate Tech Hub at Circular Quay to foster growth of sustainability-focused tech companies and provide a platform to attract more sustainable finance to Sydney. Its services for sustainability-focused startups include building business skills, connecting startups to investors and venture capital, and hosting major events including the inaugural 2024 Sydney Climate Action Week (supported through grant funding from the City of Sydney). We continue to support Greenhouse through the Ideas and Innovation grant program.	On Track

9.3 An inclusive city economy provides opportunities for everyone to participate and share in its prosperity

Major Programs			Progress To Date								Status	
Collect, analyse and share data												
Provide demographic and economic development information to enable enhanced community decision making			The City's Community Profile (Census) and Economic websites have been updated with the latest available data. The city population forecasts have been updated to reflect the impacts of the pandemic on the city's current and future resident population. The 2024 Housing Audit and Residential Monitor have been completed and are available on the City's website. The Floor Space and Employment Survey Summary Report, data tables, and spatial data are available on the website and data hub respectively. Community Wellbeing Indicator report has been completed and is available on the City's website.								On Track	
Collect, analyse and share data												
Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	Q1	2024/25 Result			Q4	YTD	Comment	Status
Turnover of the core night-time economy for the financial year (food, drink & entertainment businesses)	\$M	-	-	-	-	-	-	-	-	-	Reported annually in June	

9.4 Creativity and great experiences fuel the vitality of the city

Major Programs	Progress To Date	Status
Activation of places and precincts		
Activate local precincts through fostering collaboration within the business community and investment in year-round creative programming	The City approved a total of \$701,000 in cash and value-in-kind funding for 16 projects that will foster collaboration within the business community and provide creative programming within local precincts through the Festivals and events sponsorship and Business sector support grant programs. The City delivered seven Sydney Streets events including Haymarket Potts Point, Darlinghurst, Surry Hills, Pyrmont, Glebe and Redfern. A total of 176 local businesses and community organisations participated, extending onto the street with activations such as outdoor dining, stalls, pop-ups, and live performances. A total of 448 artists were employed across the events. Attendees were surveyed with a total of 673 responses, of these, 96% rated their overall experience as good or excellent and 99% would attend a similar event in the future. Of those surveyed from the suburb, 81% agreed or strongly agreed the event made them feel more part of their local community.	On Track
Streamlined regulation and compliance		
Continue to develop the business concierge service by increasing its service offering across a multi-channel environment	The Business Concierge team continued to support the City's Grants program, by assisting applicants with enquiries, and the Sydney Streets program by speaking with businesses in Glebe, Pyrmont, Surry Hills, Haymarket, East Sydney, Redfern and Potts Point, and surveying attendees of the event days.	On Track

Support the visitor economy

Invest in, support and promote festivals and events that attract local and global audiences which contribute to Sydney's vibrancy	Events supported by the City in October and November included Sydney Craft Week by Australian Design Centre, Sydney Contemporary at Carriageworks, SXSW Sydney, FBI Radio SMAC Awards at City Recital Hall and Head On Photo Festival. Biennale of Sydney presented Budu Gili preview and artist talk as part of their between season program. In October, SXSW Sydney 2024 provided a global stage for Asia-Pacific creators, musicians and professionals to showcase their talent and innovations. In December, two events celebrated the International Day of Persons with Disabilities with Frame shift by Accessible Arts at the Sydney Opera House and Bus Stop Films Sydney showcase at the ICC. These events presented a fine array of performance, film and visual arts and attracted audiences to venues across the city.	On Track
Collaborate with relevant visitor economy peak bodies and agencies to rebuild and promote the visitor economy, with particular focus on Sydney experiences, tourism and international education	The City continues to work closely with strategic partners including Destination NSW, Placemaking NSW, Office of the 24-Hour Economy Commissioner, Study NSW, and the wider visitor economy sector to promote Sydney as a destination. The City regularly shares data with our stakeholders, including international visitor arrivals and spend. Latest figures show there were 233,670 short-term visitor arrivals in September to NSW, an increase of 12,910 compared with the corresponding month of the previous year. The number of trips for September 2024 was 7.2% lower than pre-COVID levels in September 2019. The three leading source countries for New South Wales were China (35,250 trips), New Zealand (34,470) and Korea, South (20,210). Local weekly average consumer spend in November was \$1.4b up 5% from November 2023. The highest day was Black Friday, 29th November with a spend of \$55m. In September 2024 there were 47,230 international student arrivals to Australia, an increase of 2,130 students compared with the corresponding month of the previous year. The number of student arrivals in September 2024 was 4.3% higher than the pre-COVID levels in September 2019. The main source countries of international students are China, Nepal, India, the Philippines, and Vietnam, which combined account for over 55% of the international student cohort. The City continues to deliver visitor services including the Destination Ambassador volunteer program and the Roaming Ambassador program at Circular Quay, Overseas Passenger Terminal and White Bay Cruise Terminal, and in the six months from July 2024 there have been 44,679 visitor interactions. The City also supports the International Student Welcome Desk and volunteering programs at Sydney Airport, coordinated by Study NSW.	On Track
Develop and deliver tourist information programs to meet visitor requirements	We commenced a modest refurbishment of the visitor centre located in Customs House. The refurbishment includes a new visitor services desk, self service pods, brochure wall, digital display screen showing curated local content and external signage to help visitors locate the centre.	On Track
Implement projects and programs to support the international education sector	Latest figures show that between January - August 2024, there were 205,747 international students enrolled, a decrease of 24,722 from the previous January-May 2024 period. The number of international students studying in New South Wales totalled 304,159 for the January-August 2024 period. There was a change of 10% compared to the same period last year and NSW had a 38% share of the overall Australian student numbers. The top 5 countries from which students come to NSW are China (78,698), Nepal (39,928), India (33,710), Philippines (13,398), and Vietnam (12,585). Whereas previously students from China, Nepal and India made up over 50% of the student cohort in NSW, currently they make up 48%. The City's work in welcoming international students into the local community was recognised at the NSW International Education Industry Awards in November. In this quarter, the City's International Student Leadership Ambassador (ISLA) volunteers delivered 2 events; an Employment Panel and a Health and Wellbeing Forum with 100 students attending both events. 93% of the participants reported the event helped increase their knowledge and skills about employment in Australia / information about sexual health and feeling more comfortable to seek help when needed.	On Track

Support the visitor economy											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Economic impact of events secured	\$M	49.1	47.9	-	12.6	11.3	-	-	23.9	Total of 9 events secured by BE Sydney in first half of the year.	Indicator Only
Grants approved by the City of Sydney for major events and festivals	\$ '000	6,639.83	6,540.38	-	300	536.39	-	-	836.39	In the first half of the year the City approved funding for 5 major events, including SXSW Sydney, City2Surf, Sydney Fringe Festival and Business Events Sydney to secure global business events in Sydney from 2024-2027.	Indicator Only
Domestic visitor overnight trips (number of nights stayed)	No	6,046,176	5,913,943	-	-	0	-	-	-	Data for this period is not available at the time of publication. Data for previous report period is now available and has been included.	Indicator Only
International visitor average number of nights	No.	13.85	13.99	-	-	0	-	-	-	Data for this period is not available at the time of publication. Data for previous report period is now available and has been included. Data for FY2022/23 and Q4 2022/23 has been revised	Indicator Only
International overnight visitors	No	1,382,149	2,043,269	-	-	0	-	-	-	Data for this period is not available at the time of publication. Data for previous report period is now available and has been included. Data for FY 2021/22, FY2022/23 and Q4 2022/23 has been revised	Indicator Only
International students studying in the local area	No.	221,647	214,643	-	-	-	-	-	-	Reported annually in June	Indicator Only

9.5 Unique local neighbourhoods and the global city centre support thriving economic activity

Major Programs	Progress To Date	Status
Promote economic activity and local neighbourhood identity		
Support the implementation of the Oxford Street LGBTQIA+ Place Strategy	Launched in June 2023, the Oxford Street Pride Charter was developed in collaboration with local businesses and the LGBTQIA+ community to promote inclusive practices and celebrate the precinct's unique history and character. A steering committee of members host networking nights and coordinate precinct-wide initiatives. To date, 68 businesses have joined, with 142 individuals from 28 businesses completing free online diversity and inclusion training developed by the City. Additionally, 60 staff members from 18 local organisations have completed a specialised security training module, which was introduced in June 2024. Key initiatives include the PrideVis program, which equips security staff at local venues with vests featuring pride flags to enhance safety and awareness. This program was developed by the Surry Hills Liquor Accord and supported by the City, NSW Police, the Charter Steering Committee, and the Rainbow Precinct. In August 2024, the Charter was renamed The Oxford Street Pride Charter to reflect the Charter's diverse memberships of local businesses, community organisations, and individuals. The City also granted \$40,000 to the Rainbow Precinct to promote the Charter through marketing and activities.	On Track

Facilitate the assessment, approval and installation of infrastructure for eligible businesses for on-street alfresco dining	We are investigating options for on-street dining sites to become permanent. A desktop feasibility assessment has been completed of all sites for permanency, considering permanent and temporary kerb extensions. The assessment considered impacts such as traffic, parking, precinct business mix, public domain and infrastructure impacts, shared use and operator desire to continue once fees are reintroduced. A revision of the City's Outdoor Dining Guideline is underway. Since November 2020, 187 businesses have been approved for on-street dining, with an estimated 2,137 sqm of road space reallocated. Of these, 24 have become permanent footpath dining through public domain upgrades and 40 have been removed for various reasons. There are currently 147 businesses operating with on-street dining.	On Track
Economic diversity		
Implement the Eora Journey Economic Development Plan by facilitating access to appropriate space, skills development programs and employment opportunities for Aboriginal and Torres Strait Islander businesses	They City meets regularly with the Aboriginal and Torres Strait Islander Advisory Panel to seek insights and guidance. The City continues to deliver the Eora Journey Economic Development Plan and implement the associated Aboriginal and Torres Strait Islander Workforce Strategy. Our new Economic Development Strategy was adopted in December 2024, and it prioritises Aboriginal and Torres Strait Islander economic development including through a featured momentum building project called, Supporting Indigenous Enterprise.	On Track
Support development of diverse, inclusive, and sustainable 24-hour precincts in collaboration with local stakeholders and the NSW Government	The City approved a total of \$802,840 in cash and value-in-kind to projects that promote vibrant, safe and sustainable precincts through the Business sector support, Festival & events sponsorship and Quick response grant programs. Sydney Street events were delivered in Haymarket, Potts Point, Darlinghurst, Surry Hills, Pyrmont, Glebe and Redfern and included 176 on-street activations and 448 artist performances. The City has waived outdoor dining fees to June 2025 and continues to support on-street dining for 147 businesses. The City has worked with the NSW Office of the 24-Hour Commissioner on a range of initiatives designed to promote an environment which supports a diverse, vibrant and inclusive nightlife, including the Uptown District Accelerator Program, Purple Flag Accreditation Scheme and 24-hour Economy Strategy.	On Track

SD10 Housing for all

This is a city where everyone has a home. Social, affordable, and supported housing is available for those who need it. High-quality housing is available for everyone

10.1 People sleeping rough or at risk of experiencing homelessness have access to adequate accommodation, services, and support to meet their needs

Major Programs	Progress To Date	Status
Collaboration and advocacy		
Advocate for innovative responses, and build the capacity of City staff, non-government services and the community to contribute to preventing and reducing homelessness	The City continues to advocate for the needs of individuals experiencing homelessness through a range of activities including: • Chairing the Aboriginal Case Coordination Group, Homeless Assertive Outreach Response Team (HART), Non-Resident Case Coordination Group, Local Government Homelessness Communities of Practice and Sydney Zero Leadership Team • presenting on impacts of climate change on people sleeping rough at the Australian Disaster and Resilience and Australian Housing and Urban Research Institute (AHURI) National Homelessness Conferences • monthly place making meetings with mobile voluntary services to ensure compliance with the City's Guidelines • monthly meetings to improve heat responses for people experiencing homelessness, along with activation of the Cooling Hub with St Vincent's Health • finalisation with HOMES NSW of a Boarding House Protocol to guide responses to closures of boarding houses, including those initiated by owners • finalisation with HOMES NSW of the Emergency response protocol for people sleeping rough to guide responses in extreme weather and other emergencies	On Track
Partner and support the delivery and coordination of services to link people sleeping rough with services and support	The Homelessness Assertive Outreach Response Team (HART) coordinated by the City and HOMES NSW continued weekly patrols and place-based operations to ensure a coordinated approach to safe, supported long-term housing. The HART has engaged with 6,219 people since March 2019 and 441 people have been housed since March 2017. • 96 people assisted to exit homelessness and 89 people prevented from entering homelessness as a result of City funded programs • 268 outcomes at the Woolloomooloo Integrated Support Hub (WISH) for people experiencing or at risk of homelessness • chaired the Sydney Zero Leadership team and continued integration of the By Name List into case coordination systems • continued to support 'Health Pop up hub' to improve access to healthcare for people sleeping rough. • continued attend and support the Health Coordination Meetings to improve health coordination to deliver health to areas of need	On Track
Access to safe, secure and sustainable housing		
Monitor patterns of homelessness, and services available for people who are homeless or at risk of homelessness to identify gaps and trends	The City's Public Space Liaison Officers patrol seven days a week, including during extreme weather events. They provide partner services, including the Department of Communities and Justice and NSW Health, with information on the needs of people street sleeping, and the numbers of people that need support.	On Track

Collaboration and advocacy											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
People assisted to exit homelessness into long term housing as a result of a program supported by the City of Sydney	No.	192	211	-	46	50	-	-	96	This represents a 2% decrease compared to the same period last year	Indicator Only
People prevented from becoming homeless through the City supported brokerage program	No.	172	174	-	49	40	-	-	89	This represents a 17% increase compared to the same period last year	Indicator Only
Access to safe, secure and sustainable housing											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
People sleeping rough in the LGA	No.	277	280	-	-	-	-	-	-	Reported annually in June	Indicator Only
People in crisis accommodation in the LGA	No.	299	392	-	-	-	-	-	-	Reported annually in June	Indicator Only
10.2 The supply of well maintained, safe, secure and sustainable social housing is increased to support diverse communities											
Major Programs			Progress To Date								Status
Safe, cohesive and connected neighbourhoods											
Provide and support community capacity building initiatives in social housing neighbourhoods			The City works with social residents and stakeholders to improve safety on the Waterloo estate as part of its commitments under the Waterloo Human Services Collaborative. This has included resident-led pet care workshops, emergency preparedness events, de-clutter workshops and community clean-up days implemented through the Waterloo Wellbeing Safety Action Group. The City hosted Northcott Pet Day in partnership with the Cat Protection Society of NSW, RSPCA NSW, Sydney University Veterinary Teaching Hospital, and local veterinary clinics. The event provided 289 free pet health checks and attracted over 500 residents with 91% reporting that they feel safe in the community, 93% feel more connected to the community and 100% would recommend Pet Day to others. In the first half of the year, seven grants were provided support community capacity building initiatives in social housing neighbourhoods for a value of \$233,350 in cash through the City's grants programs.								On Track
Collaboration											
Work in partnership to enhance the safety, liveability and amenity of social housing communities and properties			The City participates in five bi-monthly neighbourhood advisory boards to address local issues and co-design responses to improve the safety, liveability, and amenity of social housing and chairs the Waterloo Wellbeing Safety Action Group. Since September 2024, three social housing newsletters sharing updates, events and local news with residents and stakeholders have been published and distributed to 150 subscribers. The City convenes a monthly Social Housing Operations Group with Homes NSW to address safety, amenity and health in social housing neighbourhoods. Since July 2024, 28 of the 39 issues escalated to the group have been resolved. The City participates in a monthly Homes NSW-led waste steering group to guide collaboration and escalate issues.								On Track

Support people during urban renewal and development

Support communities to participate in social housing redevelopment projects	The City provided \$150,000 in cash funding to three community organisations through the Community services grant program to provide social housing residents with legal advice, advocacy, community programs and culturally safe support for Aboriginal and Torres Strait Islander residents impacted by the Waterloo South Redevelopment. This included Counterpoint Community Services, Redfern Legal Centre and Kinchela Boys Home Aboriginal Corporation. The City continues to participate in the Waterloo Redevelopment Group to hear community issues, raise concerns and advise the Waterloo South project team. The City has participated in Homes NSW events which aim to assist residents in disposing of unwanted bulky items and provide residents with information about the redevelopment. Through the Innovation and ideas grant program the City also funded a community-led feasibility study to demonstrate the potential for refurbishing social housing buildings as an alternative to demolition to inform future redevelopment plans for social housing estates.	On Track
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Advocacy

Advocate to ensure that the renewal of the housing estates are well planned and deliver improved social housing outcomes	The City made a submission to a state led rezoning process for Explorer Street South Eveleigh. The City continues to advocate for high quality design, more social and affordable housing than what is generally proposed by the NSW Government, and the delivery of appropriate infrastructure to support future residents.	On Track
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Advocacy

Key Performance Indicator	Unit	2022/23 Result	2023/24 Result	2024/25 Target	2024/25 Result Q1	2024/25 Result Q2	2024/25 Result Q3	2024/25 Result Q4	2024/25 Result YTD	Comment	Status
Social housing dwellings in the LGA	No	9,691	9,538	-	-	-	-	-	-	Reported annually in June.	Indicator Only

10.3 An increased supply of affordable housing supports diverse communities and the economy

Major Programs	Progress To Date	Status
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Partnerships

Work with councils across metropolitan Sydney to increase affordable rental housing supply	Following the introduction of the Transport Oriented Development program, the City continues to work with the Southern Sydney Regional Organisation of Councils in promoting the template for new inclusionary schemes. The template was informed by lessons from the City's experience. Advice, support and referrals continue to be provided to councils looking to invest and partner to deliver more affordable housing. The City prepared a submission to the Legislative Assembly Select Committee on Essential Worker Housing advocating for recognition and support for councils who can provide a valuable role in the provision of affordable housing.	On Track
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Planning controls to encourage affordable rental housing

Facilitate affordable rental housing through the planning system, optimising programs, leveraging site specific opportunities and investigating opportunities for innovative approaches	In December 2024, Council considered a report to amend the City's affordable housing provisions in its LEPs and the affordable housing program. The proposed amendment increases contribution rates and makes changes to how the contribution requirement can be satisfied. The City is waiting Gateway Determination from the NSW Government to put the proposed changes on public exhibition. The City is also advocating for the introduction of affordable housing if the NSW Government's proposed low and mid-rise housing planning changes take place.	On Track
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Planning controls to encourage affordable rental housing											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Affordable rental housing units and diverse housing in the LGA	No.	1,464	1,447	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 has become available and is updated here. Reduction in dwellings is largely due to the loss of privately owned dwellings under the 10 year National Rental Affordability Scheme. There were also small reductions from upgrades to properties which improved standards but reduce numbers, one property sale and modification to an approved project prior to finalisation.	Indicator Only
10.4 Every neighbourhood has a mix of housing accommodating diverse and growing communities											
Major Programs			Progress To Date								Status
Facilitate supply of diverse range of housing											
Monitor the quantity of private residential and non-private residential development in the city by development phase			As at 31 December 2024 there were: • 11,504 private residential dwellings approved or under construction in the city • 3,532 non-private residential dwellings approved or under construction in the city • 1,533 private residential dwellings lodged but not yet approved in the city • 217 non-private residential dwellings lodged but not yet approved in the city For the December quarter (Q2) there were: • 9 private dwellings completed • 390 non-private dwellings completed								On Track
Facilitate supply of diverse range of housing											
Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Grants approved by the City of Sydney to support affordable and diverse housing and address homelessness	\$ '000	1,371.86	1,349.59	-	1,400	0	-	-	1,400	In the first half of the financial year 4 grants were approved by Council through Community services to support 4 specialist Homelessness services in the Inner City area. This includes Aboriginal Corporation for Homeless Rehabilitation Community, Innari, Launchpad Youth Community and Neami.	Indicator Only
New dwellings approved in the LGA	No.	880	893	-	254	934	-	-	1,188		Indicator Only
Private dwellings which are social housing in the LGA. Target of 7.5% by 2050 from June 2021 baseline of 8.0%.	%	7.9	7.69	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 has become available and is updated here.	Indicator Only

Key Performance Indicator	Unit	2022/23	2023/24	2024/25	2024/25 Result					Comment	Status
		Result	Result	Target	Q1	Q2	Q3	Q4	YTD		
Private dwellings which are affordable rental housing units and / or diverse housing in the LGA. Target of 7.5% by 2050 from June 2021 baseline of 1.1%	%	1.19	1.17	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 has become available and is updated here.	Indicator Only
Private dwellings in the LGA. Target of 156,000 by 2036 from June 2021 baseline of 121,725	No.	122,723	124,010	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 has become available and is updated here.	Indicator Only
Non private dwellings (boarding houses, student accommodation, residential aged care services) in the LGA. Target of 17,500 by 2036 from June 2021 baseline of 15,127	No.	15,861	16,366	-	-	-	-	-	-	Reported annually in June. Data for the financial year 2023/24 has become available and is updated here.	Indicator Only

10.5 There is an increased supply of culturally appropriate social and affordable housing for Aboriginal and Torres Strait Islander peoples

Major Programs	Progress To Date	Status
Partner with the Aboriginal and Torres Strait Islander community to deliver improved housing outcomes		
Work with Aboriginal and Torres Strait Islander communities, housing providers, the NSW government and others to provide culturally appropriate affordable and social housing for Aboriginal and Torres Strait Islander peoples	The City included a requirement for a minimum amount of social and affordable housing for Aboriginal and Torres Strait Islander households in the Design Guide for Waterloo Estate (South). The guide also requires this housing to be designed so that it is culturally appropriate. The guide came into effect in February 2023. The City has been working with the NSW Government on the state-led rezoning of the Explorer Street social housing site. The draft planning controls required a minimum amount of culturally appropriate affordable housing for Aboriginal and Torres Strait Islander households.	On Track

Status definitions for progress reports

The City uses status types to summarise the overall status or progress of the deliverable.

Programs and projects:

	On track	Watch	Attention required
Program	Activities to deliver this program are progressing as expected.	Activities to deliver this program are progressing but minor issues or risks have been identified that may impact achieving all of the goals of this work.	A significant obstacle to delivering this program and achieving all the goals of this work has been identified and action is required.
Project	Work on this project is progressing as planned.	Work on this project is progressing but there is some risk to the project schedule, budget or outcomes and monitoring is required.	There is significant risk to the project schedule, budget or outcomes and corrective action is required.

Measures:

There are three different types of measures which have different status reporting parameters:

Within tolerance – these measures have a target with a tolerance and the status varies based on how large the variance is from that target as detailed in the table below.

On target – these measures have a target with no tolerance parameters. The status for these measures is either on track or attention required.

Trend – these measures do not have a target or have a target that is beyond the current financial year. This measure type is used to display a trend for demand or activity. When reported the status column for these measures says “Indicator Only” and the target column displays a “-”.

	On track	Watch	Attention required
Within tolerance	The measure result is on target or better than the target.	The measure has an unfavourable variance from target of up to 10%.	The measure has an unfavourable variance of more than 10% from target and action may be required.
On target	The measure result is on target or better than the target.	N/A - these measures do not use the “watch” status.	Any unfavourable variance from target.

Other status types:

Not yet due to report - Where a program, project or measure is not due to report in a particular report period, the status column will read “Not yet due to report”.

Glossary

BASIX – Building sustainability index, is a NSW Government planning measure to reduce household electricity and water use by setting minimum sustainability targets for new and renovated homes.

B-Corp – B Corporation (also B Lab or B Corp) is a private certification of for-profit companies of their social and environmental performance. Companies are required to seek re-certification every three years to retain B Corporation status.

C40 Cities – A network of the world's megacities committed to addressing climate change.

Canopy cover – The proportion of land area occupied by the tree's crown or canopy, or combined canopies, when visualised from directly above. It is often expressed as a percentage of the total area covered.

CALD – Culturally and linguistically diverse peoples referencing the many Australian communities that originally came from different countries and therefore have cultures and languages that are different to those of Australians born here generation after generation.

CBD – Central Business District. The Sydney Central Business District is the historical and main commercial centre of Sydney. Geographically, its north-south axis runs from Circular Quay in the north to Central railway station in the south. Its east-west axis runs from a chain of parkland that includes Hyde Park, The Domain, Royal Botanic Gardens and Farm Cove on Sydney Harbour in the east, to Darling Harbour and the Western Distributor in the west.

CCAP – Climate Change Action Plan - City is a web-based software application owned by Kinesis designed to aggregate, analyse and report disparate urban data to measure, track, report and manage energy use and sustainability performance.

CDP – CDP is a not-for-profit charity that runs the global disclosure system for investors, companies, cities, states and regions to manage their environmental impacts.

CWI – Community Wellbeing Indicators developed in partnership with the Institute for Sustainable Futures at the University of Technology, Sydney and the McCaughey Research Centre from the University of Melbourne which provide a critical evidence-base on changing trends and issues affecting the community over time that can inform policy development and service provision investment planning.

DA – Development application for land use.

DCJ – Department of Communities and Justice supports vulnerable people and families to participate in social and economic life and build stronger communities.

DCP – Development control plan, providing detailed planning and design guidelines to support the planning controls in the local environmental plans.

DPE – Department of Planning and Environment provide services in urban and regional planning, natural resources, industry, environment, Aboriginal and social housing, and regional New South Wales. Previously known as **DPIE** – Department of Planning, Industry and Environment.

Environmental Management System (EMS) – Is a structured system designed to help manage environmental impacts and improve the environmental performance of the City's operations.

EPA – NSW Environment Protection Authority is the primary environmental regulator for New South Wales. Its purpose is to improve environmental performance and waste management for NSW.

ERP – The estimated residential population is the official measure of Australia's population based on the concept of usual residence, developed by the Australian Bureau of Statistics for use in between each Census.

EEO – Equal employment opportunity.

Greenhouse gas emissions – Gases that trap heat in the atmosphere. Greenhouse gases from human activities are the most significant driver of observed climate change since the mid-20th century.

HART – Homelessness Assertive Outreach Response Team is a partnership between NSW Department of Communities and Justice and City of Sydney who collaborate with specialist health, homelessness, and other non-government services to provide services for people sleeping rough.

ICAC – The Independent Commission Against Corruption is an independent organisation to protect the public interest, prevent breaches of public trust and guide the conduct of public officials in the NSW public sector.

IPART – Independent Pricing and Regulatory Tribunal. Is the independent regulator that determines the maximum prices that can be charged for certain retail energy, water and transport services in New South Wales and also reviews certain matters relating to local government, including the annual rate peg.

LED – Light-emitting diode, a type of lightbulb.

LEP – Local environment plans which are planning instruments that apply to the local area.

LGA – local government area. The Sydney LGA is made up of 33 suburbs wholly or partly contained within our Local Government Area boundary. They are Alexandria, Annandale, Barangaroo, Beaconsfield, Camperdown, Centennial Park, Chippendale, Darlinghurst, Darlington, Dawes Point, Elizabeth Bay, Erskineville, Eveleigh, Forest Lodge, Glebe, Haymarket, Millers Point, Moore Park, Newtown, Paddington, Potts Point, Pyrmont, Redfern, Rosebery, Rushcutters Bay, St Peters, Surry Hills, Sydney, The Rocks, Ultimo, Waterloo, Woolloomooloo and Zetland.

LGN – liveable green network. The liveable green network aims to create a pedestrian and cycling network that connects people with the city and village centres as well as major transport and entertainment hubs, cultural precincts, parks and open spaces.

LGBTIQA+ – evolving acronym to signify lesbian, gay, bisexual, transgender, intersex, queer/questioning and asexual people collectively.

MPEP – Major Properties Efficiency Project, implemented by the City to investigate and deliver cost-effective options for reducing emissions generation and water consumption at 14 City properties which together account for at least 80% (electricity), 95% (gas) and 70% (water) of utility usage across the City's property portfolio.

NABERS – National Australian Built Environment Rating System is a national rating system that measures the environmental performance (energy efficiency, water usage, waste management and indoor environment quality) of Australian buildings and tenancies and their impact on the environment.

Net zero emissions – Balancing the amount of carbon released with an equivalent amount offset by purchasing carbon credits to make up the difference.

Non-potable water – Water that is not of a quality for drinking and cooking purposes, used for purposes such as laundry, gardening, car washing and cooling towers.

Potable water – Treated water that is safe enough for consumption, use in kitchens and bathrooms. Water that is of drinking water quality for use in bathrooms, kitchens and for consumption.

PPE – Personal protective equipment or clothing used and/or worn to provide personal health and safety.

Recycled water – Former wastewater (sewage) is treated to remove solids and impurities and used for non-potable water needs, rather than discharged into waterways.

RMS – Roads and Maritime Services is an operating agency within TfNSW responsible for setting the strategic direction and guiding an extended network of public and private service delivery agencies to provide improved transport outcomes.

Renewable energy – Energy from resources which are naturally replenished on a human timescale, such as sunlight, wind, rain, tides, waves, and geothermal heat.

Resilience – The capacity to survive, adapt and grow no matter what kinds of chronic stresses and acute shocks are experienced.

RMS – Roads and Maritime Services is an operating agency within TfNSW responsible for setting the strategic direction and guiding an extended network of public and private service delivery agencies to provide improved transport outcomes.

SEPP – State Environmental Planning Policies which apply across the state.

Sustainability Management and Reporting Tool (SMART) – the utilities tool used to record and report the Council's utility consumption for its buildings, parks, civic-spaces and street lighting.

SRAP – Stretch Reconciliation Action Plan. Adopted by the City in 2020, this reconciliation action plan outlines our vision and action we will take for reconciliation that values the living cultures of Aboriginal and Torres Strait Islander people, embraces the truthful reflection of the history and experiences of First Nations peoples, and is dedicated to equity, opportunity and respect for Aboriginal and Torres Strait Islander communities.

SSROC – South Sydney Regional Organisation of Councils is an association of 11 councils spanning Sydney's southern, eastern, central and inner west suburbs which provides a forum through which member councils can interact, exchange ideas and work collaboratively to solve regional issues and contribute to the future sustainability of the region.

TfNSW – Transport for NSW is responsible for improving the customer experience, planning, program administration, policy, regulation, procuring transport services, infrastructure and freight.

Water sensitive urban design (WSUD) – A design approach which integrates the urban water cycle into urban design to reduce environmental degradation and improve aesthetic appeal.